



# Elgin-St. Thomas Youth Employment Counselling Centre

November 22, 2023

Subject: Notice of Changes in Service Delivery Model

Dear Magda,

I hope all is well. I am writing to inform the Municipality of West Lorne of forthcoming changes in our service delivery model within the West Elgin Community, effective January 1, 2024.

After careful consideration and strategic planning, Employment Services Elgin, has decided to implement a new service delivery model that includes reaching job seekers and employers in itinerant locations such as Dutton, West Lorne, and Rodney. This approach will allow us to meet the needs of our clients in their home communities while maintaining our commitment to delivering quality customer service.

The following is a message from London Region Employment Services:

As the Service System Manager for the London catchment area (including Elgin, Middlesex, and Oxford Counties), London Regional Employment Services is committed to supporting our employment network in providing a high level of service for both job seekers and employer across the catchment. As the Employment Services Elgin team moves forward with their service planning and adapting services to their changing regional needs, the LRES team will continue to support Employment Services Elgin, working together to ensure they are providing access to employment services and supports in communities across the catchment, and specifically in West Elgin.

As part of this transition, we will no longer require a full-time permanent office space from the Municipality of West Lorne. The decision to move towards itinerant locations is driven by our dedication to providing efficient and accessible employment services in the West Elgin Communities. We believe that this shift will better align our services with the needs of the community and enhance our outreach to job seekers and employers.

We appreciate the support and collaboration we have received from the Municipality of West Lorne over the years. We want to assure you that despite this change in our physical presence, our commitment to the West Elgin Communities remains steadfast. We are confident that our new service delivery model will bring positive outcomes for both our organization and the community we serve.

Should you have any questions or require further information regarding these changes, please do not hesitate to contact me at 519-631-5470. We look forward to your continued partnership as we navigate this transition together.

Thank you for your understanding and ongoing support.

Sincerely,

Jodi Annett-Kish  
Executive Director  
Employment Services Elgin



## Employment Services Elgin

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## West Elgin Support Services

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