

Staff Report

Report To: Council Meeting

From: Terri Towstiuc, Clerk

Date: 2023-12-21

Subject: Trumpia Update

Recommendation:

That West Elgin Council hereby receives the report from Terri Towstiuc, Clerk Re: Trumpia Enrollment Update as Information Only.

Purpose:

The purpose of this report is to provide Council with an update on enrollment number for Trumpia automated texting software.

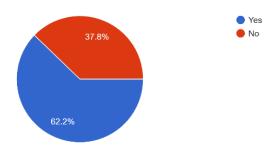
Background:

At the Regular Meeting of Council on September 14, 2023, Council was provided with a report regarding the implementation of Trumpia Automated Texting Software, for use in the event of facilities closure, significant weather, waste management issues and emergency management.

To date, there have been 187 residents enroll in the program. The Municipal Office has advertised on the website, newsletters, Facebook page and electronic sign. Staff will continue to advertise to increase enrollment numbers.

Testing has been successfully completed internally, and Trumpia will be used for the change in garbage collection schedule over the week of Christmas.

Would you like to receive notifications for the West Elgin Arena? Ie. closure due to bad weather 180 responses

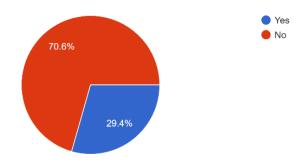


Would you like to receive notifications for Significant Weather Events? Ie. flooding, snow storm, etc...

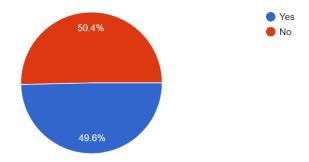
186 responses



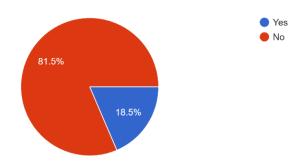
Would you like to receive notifications for Garbage & Recycling Issues (Tuesday pick up) 119 responses



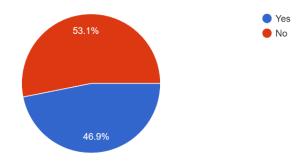
Would you like to receive notifications for Garbage & Recycling Issues (Wednesday pick up) 129 responses



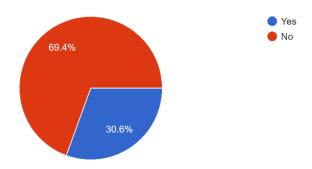
Would you like to receive notifications for Garbage & Recycling Issues (Monday pick up) 124 responses



Would you like to receive notifications for Garbage & Recycling Issues (Thursday pick up) 128 responses



Would you like to receive notifications for Garbage & Recycling Issues (Friday pick up) 108 responses



Financial Implications:

None

Policies/Legislation:

None

Respectfully submitted by, Terri Towstiuc, Clerk