

Sent: Tuesday, March 26, 2024 11:09 AM
To: Magda Badura <mbadura@westelgin.net>

Subject: Re: Account# 200500056

Hello Magda,

We have decided to take this matter to council. Please see attached letter and confirm receipt.

Thank you.

On Mon, Mar 25, 2024 at 1:03 PM Magda Badura <mbadura@westelgin.net> wrote:

Good morning Betty,

I hope this message finds you well. It was a pleasure speaking with you on the phone. I wanted to provide you with the summary of our phone conversation related to the status of account #200500056. As of today, the balance on the account is \$508.02, as indicated in the snapshot below.

I've been made aware that the tenant occupying the property failed to settle their utility bill. In light of this situation, I am willing to waive the penalties incurred on the following dates:

March 1, 2024: \$4.62

February 1, 2024: \$4.62

January 1, 2024: \$4.62

December 1, 2023: \$0.10

This amounts to a total of \$13.96. Additionally, given the circumstances, I am extending the deadline for full payment to June 30, 2024.

Please note that the charges for water and sewage cannot be waived. These services have been utilized, and it remains the responsibility of the property owner to ensure the account is settled.

Please feel free to reach out if you have any questions or concerns.

Last Payment Date		10/31/2023		Current Finance Charges		13.96		Bill Delivery: Regular	
Last Payment Amount		492.11		Last Statement Date		06/15/2023			
Post-Dated Payments		0.00		Last Statement Amount		451.52			
Current		31 - 60		61 - 90		Over 90		Total Balance	
4.62		267.54		4.62		231.24		508.02	

Posted Date	Entry Date	Type	Due Date	Description	Invoice	Billing Run	Amount	Balance
03/01/2024	03/01/2024	Invoice	03/01/2024	Penalty on Amount Ov	0099506	002005	4.62	508.02
02/01/2024	02/01/2024	Invoice	02/01/2024	Penalty on Amount Ov	0096871	001977	4.62	503.40
01/31/2024	01/31/2024	Invoice	02/29/2024	Final Reads -January 2	0096550	001973	262.92	498.78
01/01/2024	01/01/2024	Invoice	01/01/2024	Penalty on Amount Ov	0096219	001950	4.62	235.86
12/01/2023	12/01/2023	Invoice	12/31/2023	R1 Reads 2311	0094073	001938	225.96	231.24
12/01/2023	12/01/2023	Invoice	12/01/2023	Penalty on Amount Ov	0094033	001937	0.10	5.28
10/31/2023	10/30/2023	Payment		Internet Banking, Paid			-492.11	5.18
10/02/2023	10/02/2023	Invoice	10/02/2023	Penalty on Amount Ov	0091274	001861	5.18	497.29
10/01/2023	10/01/2023	Invoice	10/31/2023	R1 Reads 2310	0091308	001854	227.98	492.11
09/01/2023	09/01/2023	Invoice	09/01/2023	Penalty on Amount Ov	0090872	001841	5.18	264.13

Statement	Transfer to Taxes	Payment Summary	Close
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Sincerely,

Magda Badura
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 Rodney ON N0L 2C0
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West Elgin