

Municipality of West Elgin

Sanitary Sewer Rodding Policy

Effective Date: May 9, 2024

Review Date:

Policy Statement

The Municipality of West Elgin shall administer the Sanitary Sewer Rodding Rebate Program for any properties located within the villages boundaries that are connected to the municipal sanitary sewer collection system.

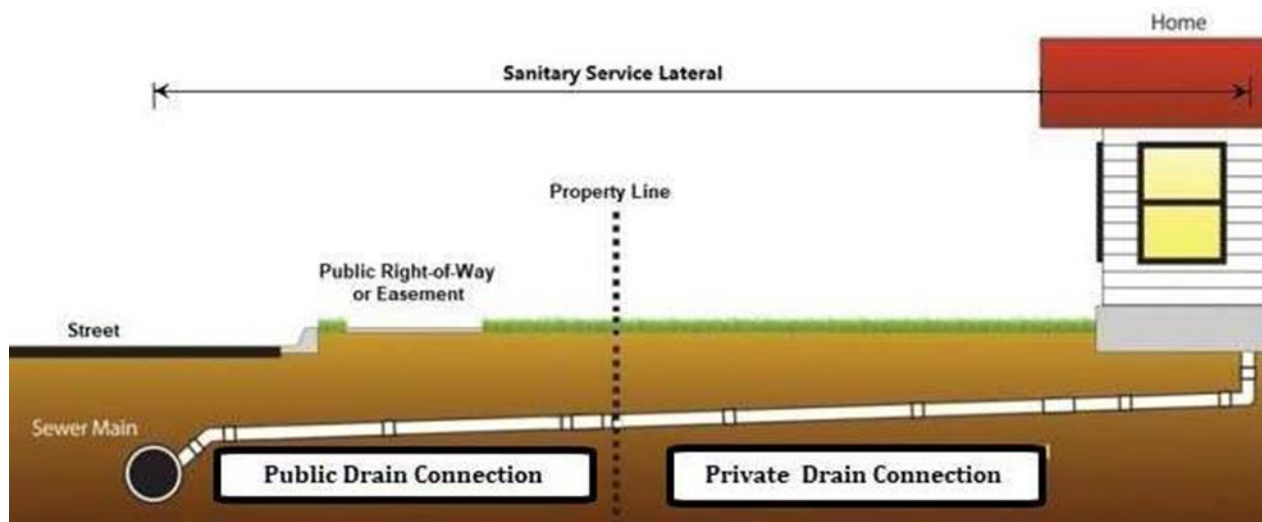
Purpose

The purpose of the Sanitary Sewer Rodding Policy is to regulate and administer the costs and rebates associated with property owner requests, to minimize costs and disruption to impacted properties, and to mitigate future claims and disputes arising from submissions to this rebate program.

Scope

The Municipality of West Elgin has the responsibility for the orderly control and maintenance of the municipal sanitary sewer collection system. This includes regular maintenance of the sanitary sewer collection pipes and appurtenances by accepted engineering practices to ensure that sewage is transmitted in an effective manner to the wastewater treatment facility.

The sewer line that carries sewage from the building to the municipal sanitary sewer collection system, called a sanitary service lateral, is composed of two parts: the private drain connection and the public drain connection, as illustrated in Figure 1.



Responsibility

The Municipality of West Elgin will be responsible for receiving and administering rebate requests from property owners.

Any property connected to the municipal sanitary sewer collection system must adhere to the Municipality of West Elgin By-law 724 and 847, as amended.

Property owners own and are solely responsible for the private drain connection component (from the property line into the building) of the sanitary sewer service lateral, including any associated maintenance, repair, or replacement costs.

Property owners are also solely responsible for the operation of the entire sanitary service lateral. If a sanitary service lateral blockage occurs, the property owner is responsible for the costs of contacting a licensed plumber to clear and repair the blockage. Should the licensed plumber confirm that the blockage is located within the public drain connection component of the sanitary service lateral, the homeowner may be eligible for a Sanitary Sewer Rodding Rebate, subject to conditions outlined here.

Policy

Any property connected to the municipal sanitary sewer collection system must adhere to the City of St. Thomas Sewer Use By-law, as amended.

Property owners own and are solely responsible for the private drain connection component (from the property line into the building) of the sanitary sewer service lateral, including any associated maintenance, repair, or replacement costs.

Property owners are also solely responsible for the operation of the entire sanitary service lateral. If a sanitary service lateral blockage occurs, the property owner is responsible for the costs of contacting a licensed plumber to clear and

repair the blockage. Should the licensed plumber confirm that the blockage is located within the public drain connection component of the sanitary service lateral, the homeowner may be eligible for a Sanitary Sewer Rodding Rebate, subject to conditions outlined herein.

Eligibility Requirements

An applicant for the Sanitary Sewer Rodding Rebate Program must meet the following criteria in order to qualify for the Program:

- The applicant must be the registered owner of the property;
- The applicant must reside in a single detached, semi-detached, duplex, or triplex dwelling unit as defined in the Municipality of West Elgin's Zoning By-law, as amended;
- The applicant must have no other outstanding debts with the Municipality of West Elgin;
- The blockage location has been confirmed by measurement from a licensed plumber to be within the public drain connection component of the sanitary service lateral;
- The blockage within the public drain connection component of the sanitary service lateral is not a result of inappropriate material or other objects/issues originating from the applicants dwelling; and
- The applicant has submitted a completed Rodding Rebate Application form along with a copy of the paid licensed plumber's invoice.

Eligible applicants will receive a maximum rebate of \$250 up to twice per calendar year for sewer rodding services completed by a licensed plumber.

Should the applicant submit a sewer video completed by a licensed plumber showing that the public drain connection component of the sanitary service lateral is in need of repair, the Municipality will complete the public drain connection repair and reimburse the applicant the full cost of the sewer video.

Departure from Policy

The conditions of this Program are subject to change. Council may periodically review this Policy to determine if the Program should continue, be modified, or cease to issue any new assistance. The Municipality may discontinue this Program at any time without notice.