

Animal Shelter

Request for Proposal

Jeoff and Jodi Bedore

March 17, 2025

Pg. 12 Methodology

Table of Contents Pg. 1 Title Page – Southwest Middlesex Animal Shelter Logo Pg. 2 Table of Contents Pg. 3 Table of Contents Pg. 4 RFP Response Form (Acknowledgement) Pg. 5 RFP Response Form Pg. 6 RFP Response Form 1. Introduction -Our Understanding of the Project 2. History Pg. 7 2. History 3. Experience Philosophy Our Mission Our Vision Our Values Pg. 8 **Target Market Facility Features** 4. Key Personnel Pg. 9 Key Personnel Owners Picture with Sign Pg. 10 5. Proposed Services 5.1 Service Hours **Pg. 11** 5.2 Adoption Program

Adherence of Standards of Animal Care

Recognition and Handling of Animal Cruelty

Emergency Response Program

Pg. 13 Pound Fees

Boarding Fees

Additional Notes

Dog Splash Pad and Pool Picture

Pg. 14 Facility Upgrades at Southwest Middlesex Animal Shelter

Pg. 15 Play yard, kennel, cat cage pictures

7 Equipment

Shelter Van Picture

Pg. 16 Animal Transport Capabilities at Southwest Middlesex Animal Shelter

8 References (Sue MacFadden)

Pg. 17 References (Paul Smith)

Pg. 18 9 Animal Control Services

Pg. 19 Animal Control Services

Pg. 20 10 Appendix

Kennel Insurance and Liability

Pg. 21 Proposal Pricing

Closing Statement

Southwest Middlesex Animal Shelter

Jeoff and Jodi Bedore

3427 Concession Dr. Glencoe

(519)902-4947

swmanimalshelter@gmail.com

RFP RESPONSE FORM (ACKNOWLEDGEMENT)

Request for Proposal RFP - Municipality of West Elgin

I/We have read and understand this RFP, including all Addenda to this RFP, and hereby agree to all of the terms and conditions noted in this RFP and all Addenda thereto. Without limiting the foregoing, I/we agree that, in the event that the Municipality passes a resolution and by-law approving a Proposal, that the Respondent will use the form of potential contract substantially as set out in Appendix "A", with changes at the discretion of the Municipality.

I/We the undersigned authorized signing officer of the Respondent, HEREBY DECLARE that no person, firm or Corporation other than the one represented by the signature (or signatures) of proper officers as provided below, has any interest in the proposal.

I/We further declare that all statements, Appendixes, schedules and other information provided in this proposal are true, complete and accurate in all respects to the best knowledge and belief of the Respondent.

I/We declare that this proposal is made without connection, knowledge, comparison of figures or arrangement with any other company, firm or persons making a proposal and is in all respects fair and without collusion for fraud.

I/We further declare that no employee of the Municipality is or will become interested, directly or indirectly as a contracting party or otherwise in the supplies, work or business to which it relates or in any portion of the profits thereof, or in any such supplies to be therein or in any of the monies to be derived there from.

I/We further declare that the undersigned is empowered by the Respondent to negotiate all matters with the Municipality's representatives, relative to this proposal.

I/We further declare that the agent listed below is hereby authorized by the Respondent to submit this proposal and is authorized to negotiate on behalf of the Respondent.

i/We further agree in submitting this proposal, we recognize the Municipality may accept any proposal in whole or in part, or elect to reject all proposals.

Dated at, Glencoe Ontario this day of March 17, 2025.

Jeoff and Jodi Bedore

Name of Respondent (please print)

Per:	_ Signature of Respondent
_Southwest Middlesex Animal Shelter (Name),Owners (Position)	
I have authority to bind theCorporation (business type)	

Note: Failure to sign this page and include with your submission will result in non-acceptance of your submission.

1 Introduction

Our understanding of the project

The Municipality of West Elgin is seeking an organization to provide the following services on its behalf:

- · Pound Keeper
- · Maintenance of a pound facility;
- · Routine patrols;
- · Emergency services;
- · Statutory animal control officer duties, and;
- · Other related duties in the Scope of Work, at the request of Southwest Middlesex

The detailed activities and methodology for delivering these services are outlined in this proposal.

2 History

In June 2022 my husband Jeoff Bedore and I began searching for a property that could accommodate our personal dogs, as we needed a space that met our specific needs. That search led us to the listing for 3427 Concession Drive in Glencoe, which offered all the necessities required to obtain a kennel license for our dogs. During discussions with the Kyle's, we learned about the importance of animal control within the community and shared our vision of pursuing this opportunity, not only to benefit our family but also to serve the community. After taking possession of the property in October 2022, we have invested 10s of thousands of dollars in upgrades to ensure it met the standards necessary for a kennel license and to create a functional and welcoming space for animals.

Since obtaining our kennel license in May 2024, we have expanded our business to include dog boarding and doggy daycare services. To enhance the experience for our canine guests, we also built a custom doggie splash pad and pool, providing a fun and safe environment for dogs to play and cool off during their stay. Our goal is to create a welcoming space where dogs can feel at home, stay active, and enjoy their time with us while their owners have peace of mind.

3 Experience

Southwest Middlesex Animal Shelter

Philosophy:

Our pound- keeping facility is founded on the belief that every animal deserves humane treatment, care, and the opportunity for a better future. We strive to balance animal welfare with public safety, providing compassionate care for animals in need while supporting the community through responsible animal control services.

Our Mission

To provide professional, humane pound-keeping services that ensure the safety, well-being, and dignity of every animal in our care while fostering positive relationships between the community and its animal population.

Our Vision

To create a community where every animal is treated with respect, where stray and abandoned pets are given the opportunity to find loving homes, and where education and awareness reduce the need for animal control services.

Our Values

- **Compassion:** Every animal in our care is treated with kindness, patience, and dignity.
- **Integrity**: We operate with transparency, professionalism, and respect for the community and its animals.
- **Community Focus:** We collaborate with municipalities, animal welfare organizations, and the public to promote responsible pet ownership and public safety.
- **Innovation:** We continuously seek ways to improve our facility, process is, and services to better serve animals and the community.
- **Stewardship:** We are committed to using our resources responsibly to maximize the impact of our efforts.

Target Market:

Our services are tailored to serve the following groups:

- Municipalities and Animal Control Agencies: we partner with local governments to provide dependable pound-keeping services, ensuring humane treatment for stray, abandoned, or at risk animals.
- Pet Owners: supporting pet owners by facilitating the reunification of lost pets with their families.

- **Rescue Groups and Shelters:** Collaborating with animal welfare organizations to rehabilitate and re-home animals in need.
- **Community Members:** Educating the public on responsible pet ownership, animal safety, and proactive measures like spaying/neutering to reduce overpopulation.

Facility Features:

Our facility has been thoughtfully upgraded to provide a safe and welcoming environment for animals, including spacious kennels, an on-site dog splash pad and pool, and dedicated spaces for exercise and enrichment. These features not only enhance the quality of life for the animals in our care but also reflect our commitment to the physical and emotional well-being.

Through our dedication to excellence, we aim to be a trusted resource for the community and a sanctuary for animals in need.

We are committed to open and transparent communication. We believe that our services are an extension of the Municipality and should therefore be accountable to the citizens of the Municipality.

4 Key Personnel

We are a small family run business driven by our deep passion for animals and their well-being. This love for animals is what inspired us to take on the responsibility of providing animal control services. Our goal is to ensure that every animal in our area is treated with compassion and dignity while promoting a safe and harmonious relationship between the community and its animal population. By combining our dedication to animals with our commitment to serving the community, we strive to make a positive impact through humane and professional animal control services.

Being a local animal control service is a significant asset to the Municipality of West Elgin, as it allows us to respond quickly and efficiently to the needs of the community and its animals. Our proximity ensures that stray and at-risk animals are cared for promptly, reducing stress on both the animals and the community.

In addition to our animal control services, Jeoff Bedore's role as a firefighter further strengthens our connection to the community. His dedication to public service reflects our families commitment to the safety and well-being of Southwest Middlesex. Together, we strive to make a meaningful difference by serving both the people and the animals of our community with professionalism and care.



5 Proposed Services

5.1 Service Hours

Service Hours (For animal viewing or pickup)

Туре	Time Period	Hours
Southwest Middlesex Animal Shelter (519) 902-4947	Monday	12 pm to 4 pm
	Tuesday	12 pm to 4 pm
	Wednesday to Friday	12 pm to 4 pm
	Saturday	12 pm to 4 pm
	Sunday	12 pm to 4 pm
	Outside of hours listed and all holidays	Answering service with Emergency response protocol

5.2 Adoption Program



Southwest Middlesex Animal Shelter Program

At Southwest Middlesex Animal Shelter, our adoption program is designed to give stray and surrendered animals a second chance at a loving home. Animals enter our program either through owner surrenders or strays brought to our facility. Upon intake, they are checked for a microchip to identify and reunite them with their owners if possible.

For animals that remain unclaimed after a five-day holding period, the adoption process begins. Each animal undergoes a thorough veterinary assessment to ensure they are healthy and ready for adoption. As part of our commitment to responsible rehoming, animals are spayed or neutered, vaccinated if age appropriate, dewormed, and treated for fleas and ticks.

Our goal is to prepare these animals for a fresh start in a safe and caring environment while helping to control the pet population in our community. We take pride in matching each animal with a suitable forever home, ensuring both the pet and their new family thrive together.

At Southwest Middlesex Animal Shelter, we are proud to have partnered with Pet Valu locations in Strathroy and Komoka to help find loving homes for cats and kittens in our care. Once cats and kittens have completed their veterinary checks, including being spay or neutered, vaccinated if age appropriate, dewormed and treated for fleas and ticks, they are transferred to these partner locations when ready for adoption.

At Pet Valu, the cats are housed in a safe and welcoming environment where potential adopters can meet and interact with them. This partnership allows us to expand the visibility of adoptable cats, increasing their chances of finding the perfect forever home. We value the support of Pet Valu in helping us provide these animals with a fresh start and connecting them with families who will give them the love and care they deserve.

6 Methodology

Adherence to Standards of Animal Care

- · Safe and Clean Environment:
 - Animals are housed in clean, spacious enclosures with proper ventilation, temperature control, and regular sanitation to reduce stress and promote well-being.
 - Enrichment activities, including exercise and socialization, are provided to support physical and mental health.
- · Nutrition and hydration
 - All animals received balanced, species appropriate diets and have access to clean, fresh water at all times.

Recognition and handling of animal cruelty

- 1. Signs of cruelty or neglect:
 - · our team is trained to recognize indicators of cruelty, such as:
 - · malnourishment or signs of starvation
 - · physical injuries, such as wounds, scars, or untreated fractures
 - · behavioral signs, such as extreme fear, aggression, or withdrawal
 - · poor hygiene, matted fur, or evidence of inadequate living conditions

Emergency Response Process

- · Our team records essential details, including the location, nature of the incident, and contact information of the caller.
- · Upon receiving the complaint, the situation is assessed to determine its urgency example aggressive animal, injured stray, or animals posing public safety risks.
- A staff member is immediately dispatched to the location to handle the situation within two hours of receiving the complaint. Our team arrives on site equipped with the necessary tools and protective gear.
- · The animal is safely secured and transported to the shelter or veterinary facility if needed.

Animal Disposition Records

We maintain comprehensive records for every animal that enters our facility by documenting the following:

Intake Information

- · Date, time, and location of pick up or surrender.
- Identification details, such as microchip information, tags, or distinguishing characteristics.
- Health and behavior assessments upon intake.

Pound Fees

1. Impound Fee (in which the owner is responsible for);

 Dogs (\$60 initial impound day) \$30 each additional day till day 5, if the dog is unclaimed than the adoption process begins

Boarding Fees

1. \$35 per dog for each overnight stay

Additional notes:

- · fees for impound or boarding services must be paid in full before the animal is released.
- All boarding animals must provide proof of up-to-date vaccinations prior to their stay.

 Demonstrate ability to adhere to standards of care



Facility upgrades at Southwest Middlesex Animal Shelter

We take great pride in showcasing our facility, which has undergone significant upgrades to ensure the comfort and well-being of the animals in our care. Our improvements reflect our commitment to providing a safe, clean, and enriching environment for both dogs and cats.

Our facility has the capability to accommodate up to 30 dogs and 40 cats at any given time. Our facility is designed to ensure that each animal has ample space, comfort, and access to care.

Our facilities capacity and thoughtful design allow us to care for animals effectively, whether they are strays, surrendered pets, or part of our adoption program.

Key facility features and upgrades

- · Several of our kennels have been upgraded to a spacious 5 by 5 area, providing ample room for dogs to move comfortably.
- Doggie doors have been installed to allow easy access between indoor and outdoor spaces, ensuring fresh air and activity.

Outdoor exercise and play area

- · A large, securely fenced area has been constructed for dogs to play, socialize, and get exercise.
- This space is designed to promote physical activity and mental stimulation in a safer environment.

Dog splash pad in Pool

- A 15x50 area, also an 50x50 enclosed area with galvanized fencing, features a splash pad and pool for dogs to enjoy.
- This edition enhances their playtime experience and helps them cool off during warmer months.

Why these upgrades matter

These enhancements not only improve the quality of life for animals in our care but also ensure that their physical, mental, and emotional needs are met. By creating a facility that prioritizes safety, hygiene, and enrichment, we aim to provide a welcoming space for stray and surrendered animals as they await adoption or renew unification with their families.

Our commitment to continuous improvement reflects our dedication to serving the animals and the West Elgin community with excellence.

7 Equipment











Animal transport capabilities at Southwest Middlesex Animal Shelter



Southwest Middlesex Animal Shelter is equipped with a specialized shelter van designed to safely and comfortably transport animals. The van is outfitted with cages of various sizes to accommodate a wide range of animals and situations, ensuring the safety and well-being of both the animals and our team during transport.

Small cages: ideal for cats, small dogs, or injured animals requiring a confined and secure space

Medium cages: suitable for medium size dogs or animals that need slightly more room. These are used in cases where the animal is calm but needs secure containment

Large cages: designed for larger breeds of dogs or animals requiring additional space due to size or mobility needs

This flexible setup allows us to respond effectively to a variety of situations, from stray animal pickups to emergency rescues, ensuring every animal is transported securely and humanely.

- Southwest Middlesex Animal Shelter owns a 2015 Dodge Promaster Van that is an appropriate vehicle for Animal Control and it is in good running condition.
- A reliable cell phone system is what is used for communication and used for after hours calls (519) 902-4947

8 References

To whom it may concern:

I am an animal lover and owner. My standards and expectations for kennel care is very high. SWM Animal Shelter has met and exceeded my expectations when I have boarded my dog Maggie with them. Jodi and family provide me with regular updates and videos of Maggie's stay with them, ultimately giving me peace of mind.

I have gotten to now the Bedore family at the shelter, and I support all their efforts to establish the SWM Animal Shelter as a local service to the community. I also admire the work they are doing with dogs and many many cat adoptions. SWM Animal Shelter has also embedded themselves in our community with positive and dedicated efforts for the care and well being of dogs and cats.

My experience with Jodi and her family for the care they have given to Maggie is exemplary.

Thank you,

Sue MacFadden

Paul Smith

206 Appin Road

Glencoe, Ontario, Canada

NOL 1MO

January 16, 2025

To Whom It May Concern,

I am writing to wholeheartedly recommend southwest Middlesex animal shelter to anyone seeking exceptional care for their beloved pets. As a dedicated dog owner, I have entrusted Southwest Middlesex Animal Shelter with the care of my Corgi (her name is Dolly) on numerous occasions over the past eight months, and I am consistently impressed with the level of professionalism, compassion, and flexibility they provide.

From the moment we pull into the driveway, Dolly can't wait to get out of the car and start her day! To me, this is evidence that Southwest Middlesex Animal Shelter prioritizes the well-being and happiness of every animal in their care. Jodi, Jeoff and their children are knowledgeable, attentive, and genuinely passionate about animals. They have taken the time to learn about Dolly's unique personality, preferences, and needs, ensuring that she always feels safe and comfortable during her stay.

What sets Southwest Middlesex Animal Shelter apart is their commitment to creating a fun and enriching environment for the animals in their care. Whether it's engaging play sessions, cozy accommodations, or personalized feeding routines, they go above and beyond to make Dollys stay enjoyable. Their attention to cleanliness and safety is also impeccable, giving me peace of mind that my pet is in good hands.

Further to that, I have a very unpredictable schedule and Southwest Middlesex Animal Shelter has always accommodated my request. From varying drop off and pickup times to last minute asks - they have always welcomed Dolly with open arms! And that alone has helped me immensely when juggling a sometimes hectic schedule. They are a valued (and long overdue) institution in this community.

I wholeheartedly trust Southwest Middlesex Animal Shelter and highly recommend their services to anyone looking for a reliable, caring, and professional pet boarding facility. They treat every animal as if they were their own, and I cannot thank them enough for the peace of mind they provide me as a pet owner.

Sincerely,

9 Animal Control Services

- · Act as the Pound Keeper under the by-law
- Maintain a pound and adoption facility within an appropriate geographical location to West Elgin, which facility and its operation shall be and remain in compliance with all applicable regulations, by laws and other enactments, and in particular the pound shall be maintained in a sanitary condition providing for humane treatment of animals impounded
- Keep the pound open to the public during normal business hours
- During normal business hours, answer questions from the public by telephone or in person relating to our services
- · Provide an emergency contact number for use by The Municipality of West Elgin, the public or local police service and provide services outside normal business hours
- Account to The Municipality of West Elgin for all revenue from impoundment fees, boarding fees, find
 revenues, adoption fees and fees from sales of licenses and or replacement tags (where required),
 that are received by the contractor in the course of providing the services
- Remit to The Municipality of West Elgin not less than monthly all revenue received in the course of providing the services
- Keep a detailed record of accounts and activities in relation to the services
- Prepare and deliver to The Municipality of West Elgin a quarterly report including at a minimum the following information:
 - 1. Number and types of animals impounded, redeemed and euthanized
 - 2. impoundment, boarding, and adoption
 - 3. number and types of complaints received; and
 - 4. number of hours spent on patrol and complaint response, with such information to cover both the reporting period and the year-to-date;
- Pursue on West Elgin behalf any civil remedy, including but not limited to dog destruction orders, injunctions or civil proceedings, authorized by resolution of the municipality;

- obtain proof that a current dog license has been obtained and pay for in accordance with the by law before releasing any impounded dog;
- maintain a monthly # log in which shall be recorded, on a daily basis, all LB related transactions, including a description of every animal impounded, the date and place where the animal was impounded, the date when the animal was redeemed or otherwise disposed of, the disposition of the animal and the amount of money, if any, recovered in the respect of the animal;
- maintain a monthly record of any reported dog bites which have occured in that month, including information concerning the severity of the bite, the breed of the dog, the name and address of the dog owner, if knowing, the name of the person bitten and the details of any charges under the by law or other legislation or regulations;
- allow officers and employees of West Elgin acting in the course of their duties access at all reasonable times two records maintained by the contractor under this contract;
- provide after hours emergency call out service or extended shifts, whichever is applicable, for serious incidents that require services, including assistance to police, fire, and any other by law enforcement, end in relation to attacks by dogs on people or animals, injured animals, and other extraordinary situations deemed to involve public safety in relation to domestic animals;
- provide all vehicles, equipment, supplies, clothing, labour, materials, offices, facilities and things whatsoever required for the provision of the services;
- respond to all requests for pickup of confined animals during the hours of 8:00 AM to 8:00 PM everyday of the year. The term confined shall mean kept or restricted within certain limits such as but not limited to the animal being kept or restricted to the interior of a garage or fenced in area;
- · pick up stray dogs and cats;
- provide Pound facilities for required quarantine periods as requested by the local health unit, police service or the municipality;
- · provide patrols upon request and pound facilities where dogs are found to be running at large;
- be in compliance with the occupational health and Safety Act;
- comply with the municipal Freedom of Information and protection of privacy act, with respect to any personal information that comes into the contractors;
- · confirm that the respondent will act as an independent contractor.

10 Appendix

Kennel Insurance and Liability

CERTIFICATE HOLDER - NAME AND M. Southwest Middlesex Municipal Office 153 McKellar St Giencoe Ontario NOL 1MO - PRESCRIPTION OF CREEK TOWARD COA. - PRE				LL NAME AND MAILING ADDRES		
153 McKellar St Glencoe Ontario NOL 1MO			SOUTHWEST I	MIDDLESEX ANIMAL SHELTE	ER	
Ontario NOL 1MO			3427 CONSESSION DRIVE GLENCOE NOL1M0			
3. DESCRIPTION OF OPERATIONS/LOCA?	TIONS/AUTOMOBILES/SPEC	IAL ITEMS TO W	IICH THIS CERTIF	FICATE APPLIES (but only with respect to	the operations of	the Named Insured)
Animal Shelter			17			
 COVERAGES This is to certify that the policies of insurance terms or conditions of any contract or other do herein is subject to all the terms, exclusions a 	listed below have been issued ocument with respect to which to and conditions of such policies.	to the insured name	ned above for the p be issued or may S SHOWN MAY H	olicy period indicated notwithstandir pertain. The insurance afforded by t AVE BEEN REDUCED BY PAID C	ng any requir he policies d LAIMS	rements, escribed
	INSURANCE COMPANY	EFFECTIVE	EXPIRY	(Canadian dollars unless	OF LIABILITY less indicated otherwise)	
TYPE OF INSURANCE	AND POLICY NUMBER	DATE YYYY/MM/DD	DATE YYYY/MM/DD	COVERAGE	DED.	BATANDEM
COMMERCIAL GENERAL LIABILITY Claims Made OR X Occurrence	Axiom Mutual Insurance Company	2024/ 4/23	2025/ 4/23	Commercial General Liability Bodiy Injury and Property Damage Liability General Aggregate	1,000	5,000,00
Products and/or completed operations				- Each Occurrence	1,000	5,000,00
Employer's Liability				Products and Completed Operations Aggregate		
Cross Liability	41690C01			Personal Injury Liability Personal and Advertising Injury Liability		
Waiver of Subrogation			1 3	Medical Payments	1,000	100,00
X Tenants Legal Liability				Tenants Legal Liability	1,000	500,00
Pollution Liability Extension	4			Pollution Liability Extension		
X Non-Owned Automobiles	41690C01 AXIOM	2024/ 4/23	2025/ 4/23	Non-Owned Automobile	1,000	2,000,00
Hired Automobiles	Description of a gift	<u></u>	1	Hired Automobiles	-	
AUTOMOBILE LIABILITY Described Automobiles				Bodily Injury and Property Damage Combined		
All Owned Automobiles				Bodily Injury (Per Person)		
* All Automobiles eased in excess of 30				Bodily Injury (Per Accident)		
days where the insured is required to provide Insurance		<u> </u>		Property Damage		
EXCESS LIABILITY	,			Each Occurrence		
Umbrella Form				Aggregate		
OTHER LIABILITY (SPECIFY)					-	
THER CIABILITY (SPECIFY)			1	1000 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		77 1 100
			<u> </u>			
H I						
S. CANCELLATION			7000000	The state of the state of	377	
Should any of the above described policies be o						
he certificate holder named above, but failure to		o obligation or liabi	ity of any kind upon	the company, its agents or represent	latives.	
5. BROKERAGE/AGENCY FULL NAME AN McTaggart Armstrong Dewar & Or A Division of Crawford & Danyluk Aylmer, ON N5H 1J8	wen Ins.		ADDITIONAL INS (Commercial general	URED NAME AND MAILING ADDI Liability - but only with respect to the op-	RESS erations of the	Named Insured)
BROKER CLIENT ID: GLEN01		-				
B. CERTIFICATE AUTHORIZATION	The state of the same				10000	
ssuer McTaggart Ar	rmstrong Dewar & Owen In	ns. Cont	act Number(s)	Туре	No	
Authorized Representative Mast	Sherpe		Phone No	(519) 773-8401 Type Fax EMail Address		19) 765-2368

Proposal Pricing Option Year Total excl. HST Monthly Rate excl. HST Months Contract Year 1 (Apr.1, 2025 to Mar.31, 2026) \$833.33 12 \$10,000 12 \$10,200 Contract Year 2 (Apr.1, 2026 to Mar.31, 2027) \$850.00 12 Contract Year 3 (Apr.1, 2027 to Mar.31, 2028) \$867.00 \$10,404 Subtotal \$30,604 Option Year 1 (Apr.1, 2028 to Mar.31, 2029) \$884.34 12 \$10,612.08

2025 Poundkeeping Fees \$10,000 with an additional \$30.00 per hour and .50 per kilometer for dogs running at large.

\$892.04

12

\$10,704.48

2% Increase annually for the yearly base rate

Option Year 2 (Apr.1, 2029 to Mar.31, 2030)

Closing Statement

We would like to express our sincere gratitude for the opportunity to be considered for the animal control service contract. Over the last 2 1/2 years, we have worked diligently to build a reliable and compassionate service that prioritizes the well-being of animals and the needs of our community. We deeply appreciate your time and consideration and look forward to the possibility of serving The Municipality of West Elgin with dedication and care.

Jeoff and Jodi Bedore