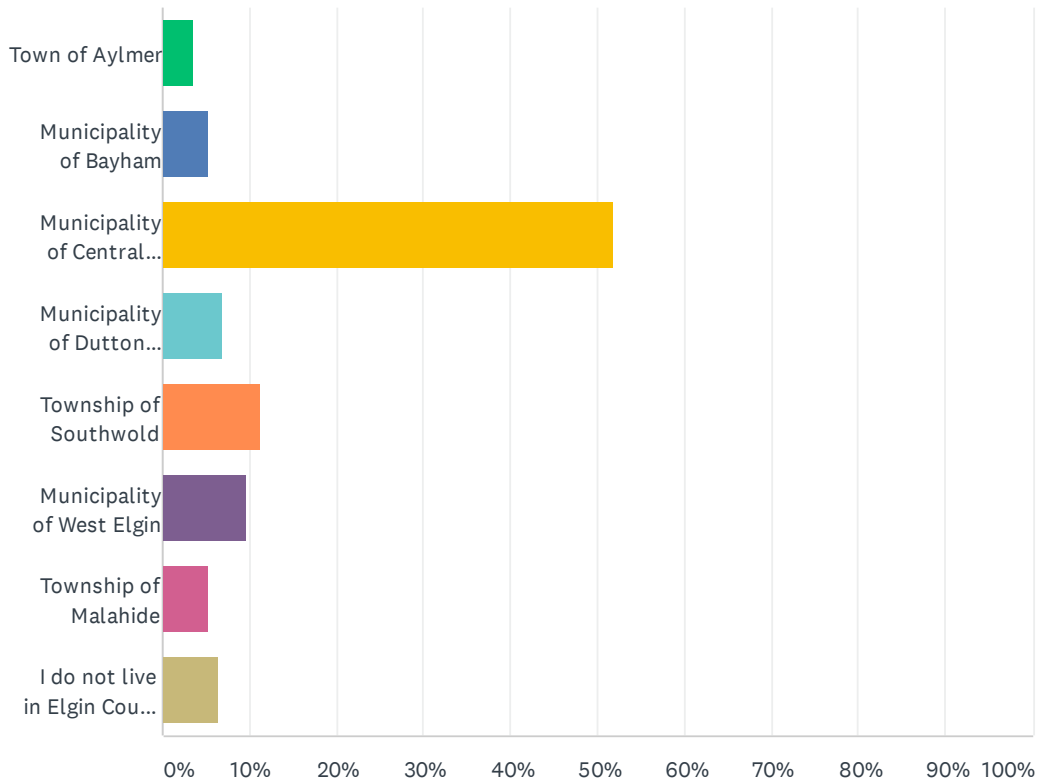


## Q1 What Municipality do you live in?

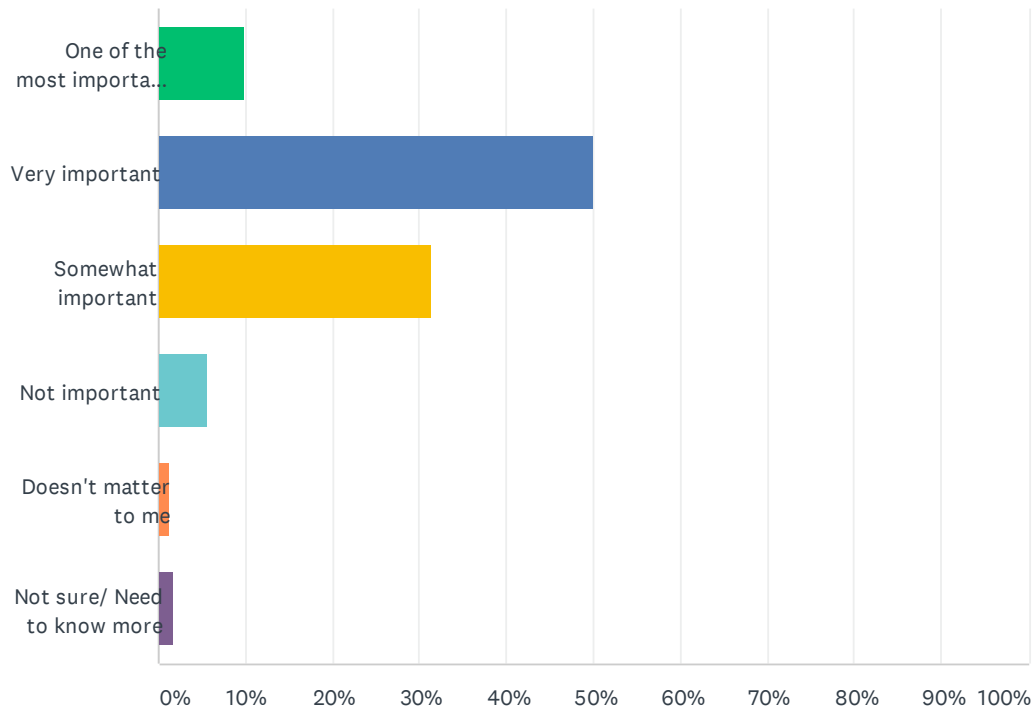
Answered: 231 Skipped: 2



ANSWER CHOICES	RESPONSES	
Town of Aylmer	3.46%	8
Municipality of Bayham	5.19%	12
Municipality of Central Elgin	51.95%	120
Municipality of Dutton Dunwich	6.93%	16
Township of Southwold	11.26%	26
Municipality of West Elgin	9.52%	22
Township of Malahide	5.19%	12
I do not live in Elgin County	6.49%	15
<b>TOTAL</b>		<b>231</b>

## Q2 How important are Transportation Services (Roads, Bridges and Infrastructure Maintenance) to you and your family?

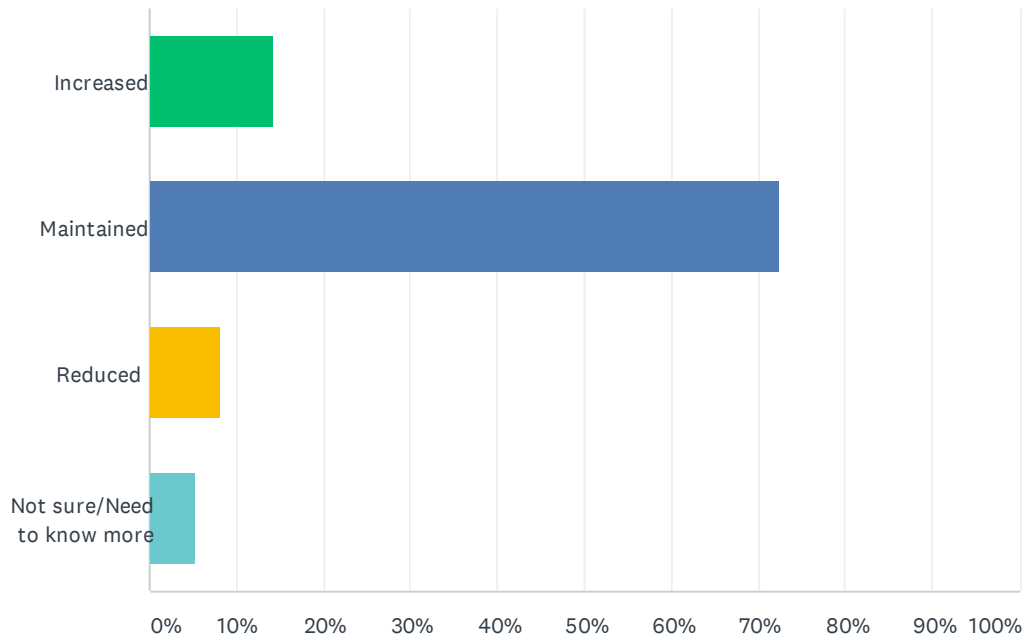
Answered: 232 Skipped: 1



ANSWER CHOICES	RESPONSES	
One of the most important services	9.91%	23
Very important	50.00%	116
Somewhat important	31.47%	73
Not important	5.60%	13
Doesn't matter to me	1.29%	3
Not sure/ Need to know more	1.72%	4
TOTAL		232

### Q3 Should Elgin County's investment in Transportation Services (Roads, Bridges and Infrastructure Maintenance) be:

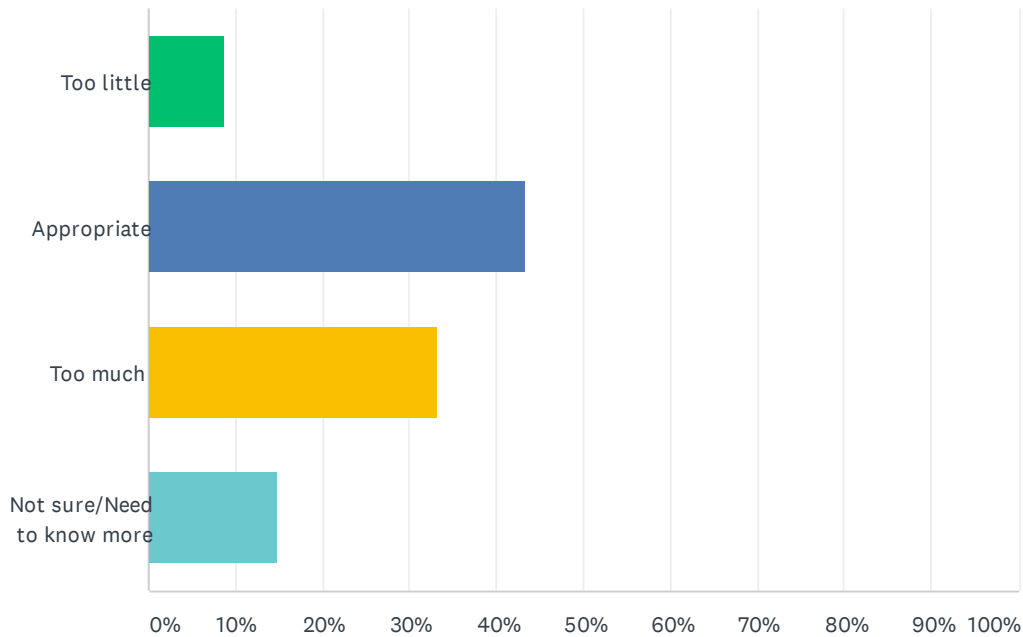
Answered: 231 Skipped: 2



ANSWER CHOICES	RESPONSES	
Increased	14.29%	33
Maintained	72.29%	167
Reduced	8.23%	19
Not sure/Need to know more	5.19%	12
TOTAL		231

Q4 Approximately 8% of the County's total budget supports Government Services, Administration, County Council, Committees and Economic Development/Tourism that support services provided to our community. Is this amount:

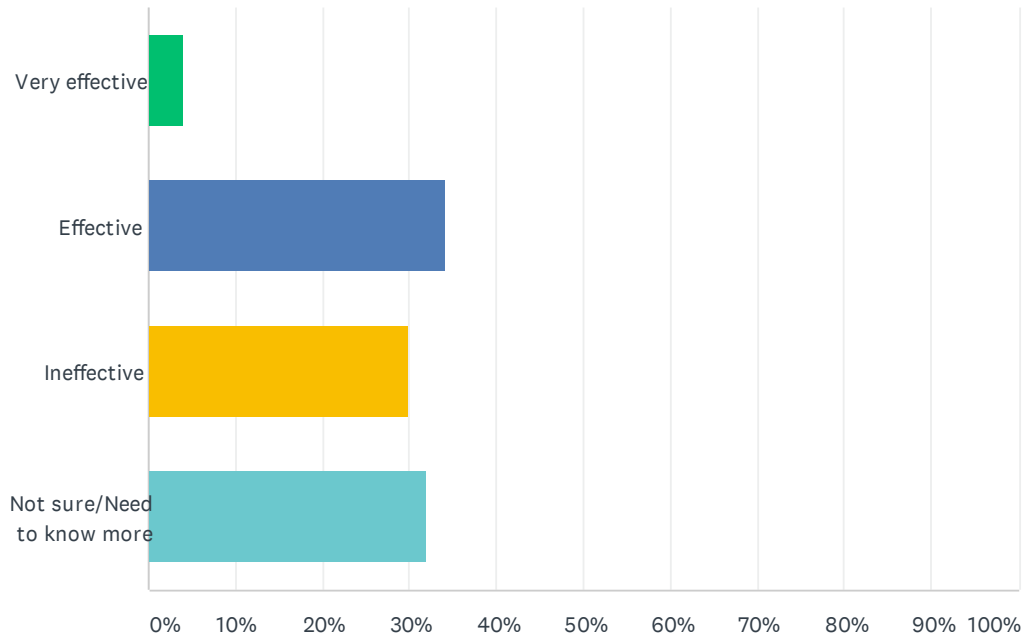
Answered: 229 Skipped: 4



ANSWER CHOICES	RESPONSES	
Too little	8.73%	20
Appropriate	43.23%	99
Too much	33.19%	76
Not sure/Need to know more	14.85%	34
TOTAL		229

Q5 The purpose of Economic Development (Business Support and Retention efforts) and Tourism spending is to increase business activity in Elgin, thereby reducing the pressure on residential taxes. Are our efforts:

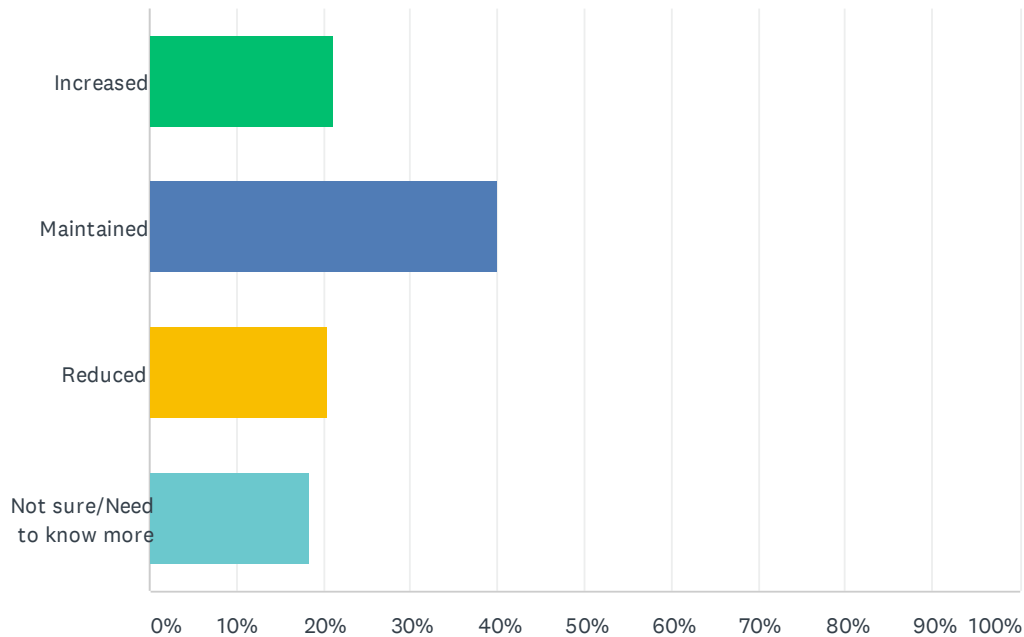
Answered: 231 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very effective	3.90%	9
Effective	34.20%	79
Ineffective	29.87%	69
Not sure/Need to know more	32.03%	74
TOTAL		231

## Q6 Should Elgin County's investment in Economic Development (Business Support and Retention efforts) and Tourism be:

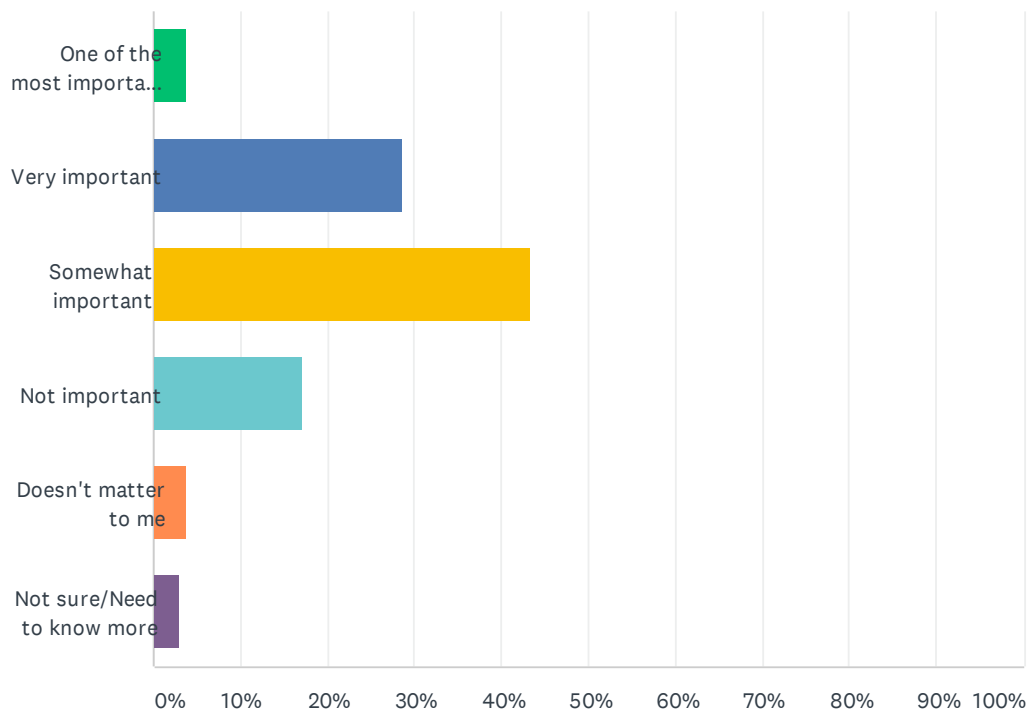
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
Increased	21.03%	49
Maintained	39.91%	93
Reduced	20.60%	48
Not sure/Need to know more	18.45%	43
TOTAL		233

**Q7 The County makes planning decisions that will determine the future of communities through an Official Plan and through by-laws that establish rules and regulations that control development. How important Planning and Development Services (including Land Division Committee) to you and your family?**

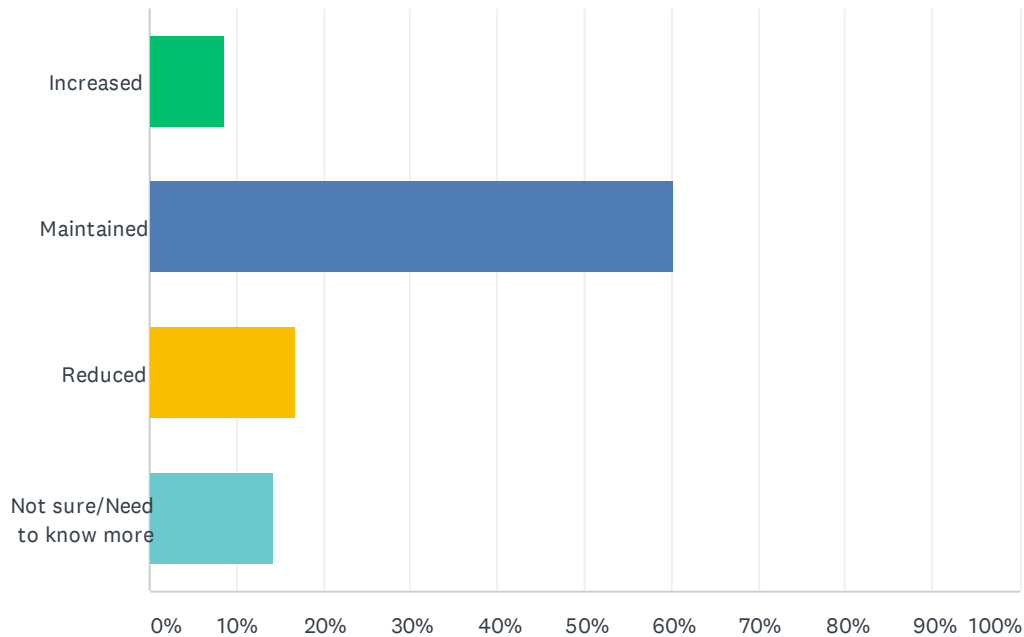
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
One of the most important services	3.86%	9
Very important	28.76%	67
Somewhat important	43.35%	101
Not important	17.17%	40
Doesn't matter to me	3.86%	9
Not sure/Need to know more	3.00%	7
<b>TOTAL</b>		<b>233</b>

## Q8 Should Elgin County's investment in Planning and Development Services (including Land Division Committee) be:

Answered: 232 Skipped: 1

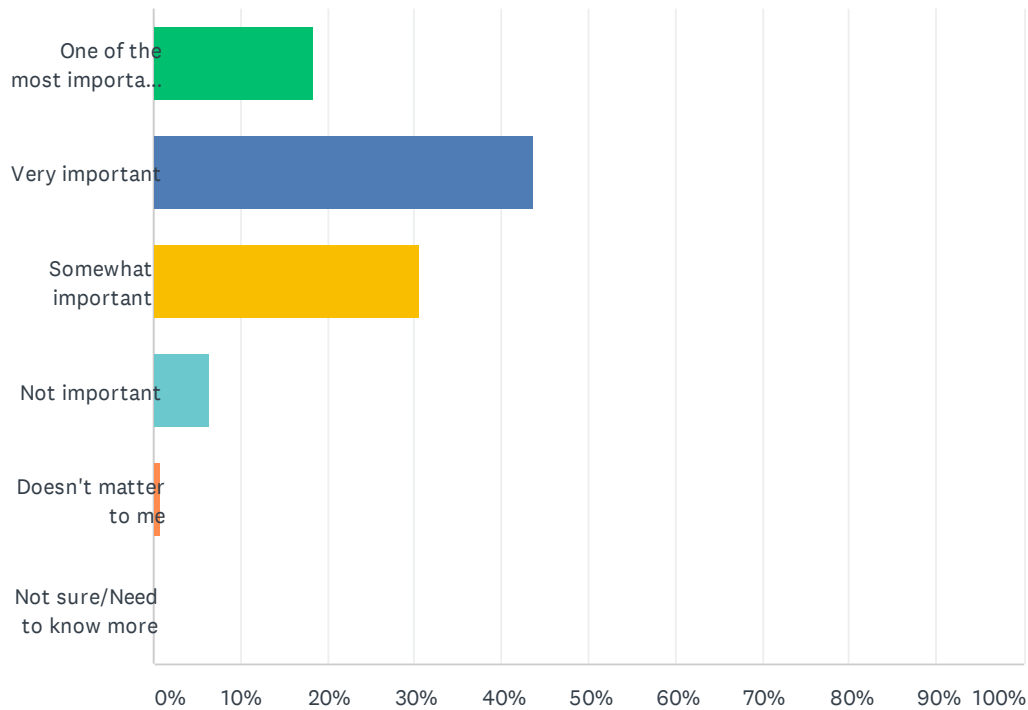


ANSWER CHOICES	RESPONSES	
Increased	8.62%	20
Maintained	60.34%	140
Reduced	16.81%	39
Not sure/Need to know more	14.22%	33
<b>TOTAL</b>		<b>232</b>



## Q9 How important are Public Health Services (funding provided to Southwestern Public Health) to you and your family?

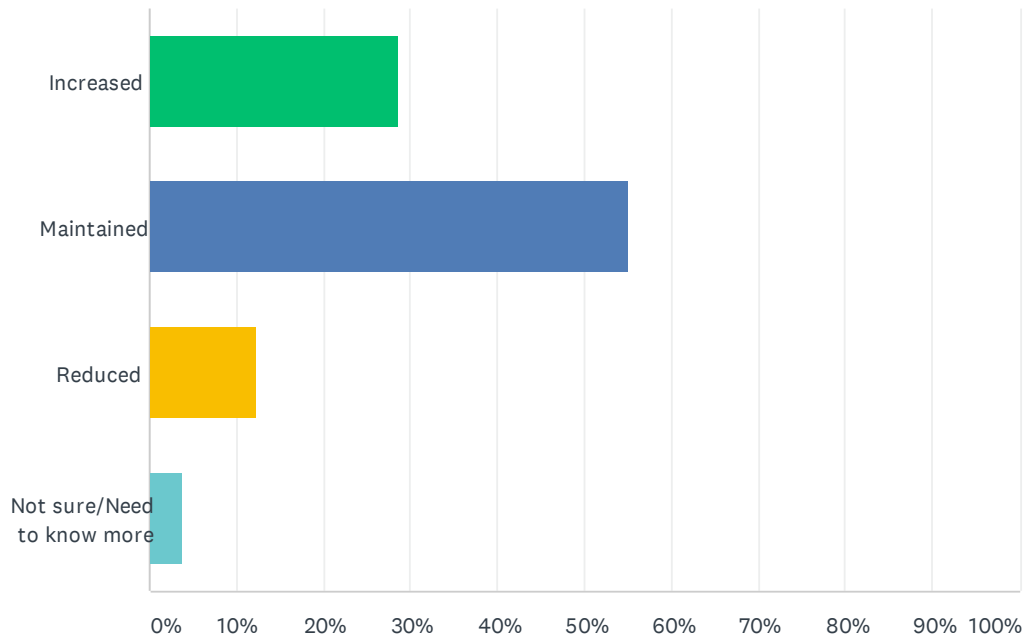
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
One of the most important services	18.45%	43
Very important	43.78%	102
Somewhat important	30.47%	71
Not important	6.44%	15
Doesn't matter to me	0.86%	2
Not sure/Need to know more	0.00%	0
TOTAL		233

## Q10 Should Elgin County's investment in are Public Health Services (funding provided to Southwestern Public Health) be:

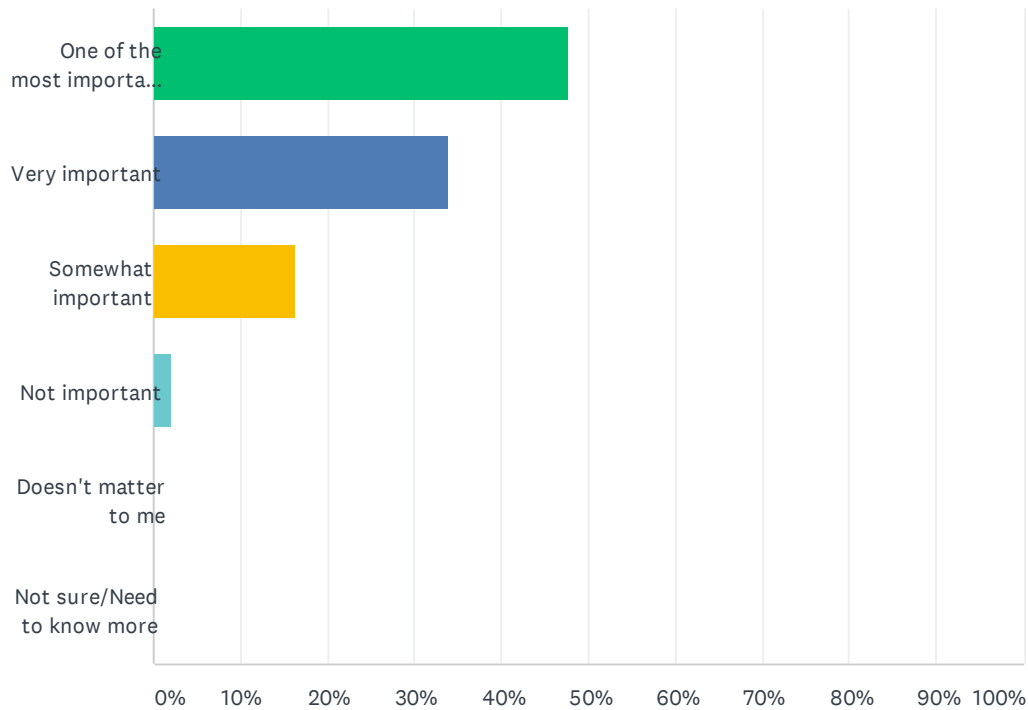
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
Increased	28.76%	67
Maintained	54.94%	128
Reduced	12.45%	29
Not sure/Need to know more	3.86%	9
TOTAL		233

## Q11 How important are Emergency Medical Services (Ambulance) to you and your family?

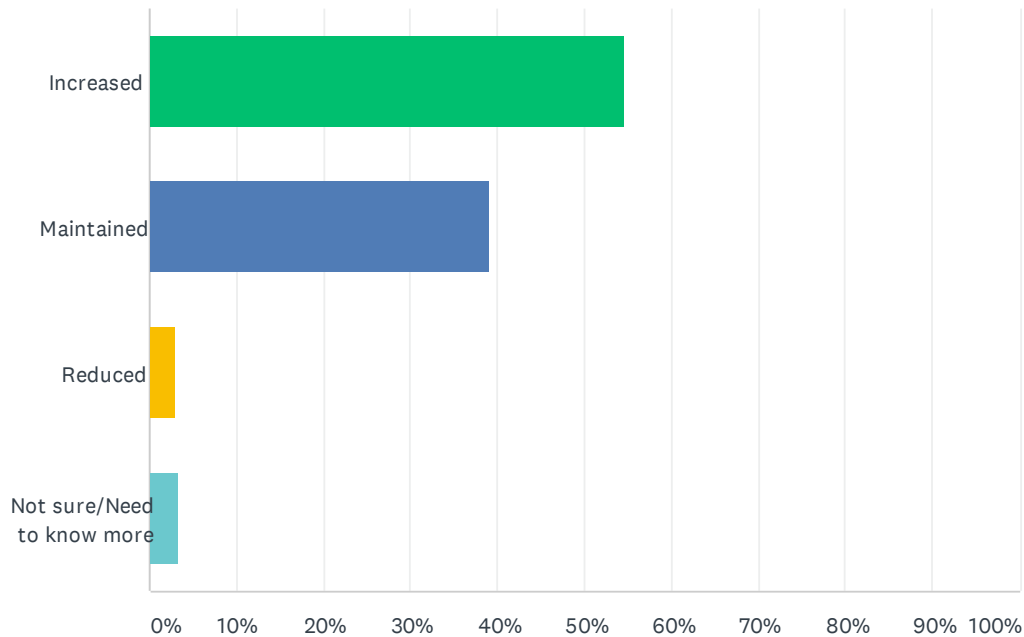
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
One of the most important services	47.64%	111
Very important	33.91%	79
Somewhat important	16.31%	38
Not important	2.15%	5
Doesn't matter to me	0.00%	0
Not sure/Need to know more	0.00%	0
TOTAL		233

## Q12 Should Elgin County's investment in Emergency Medical Services (Ambulance) be:

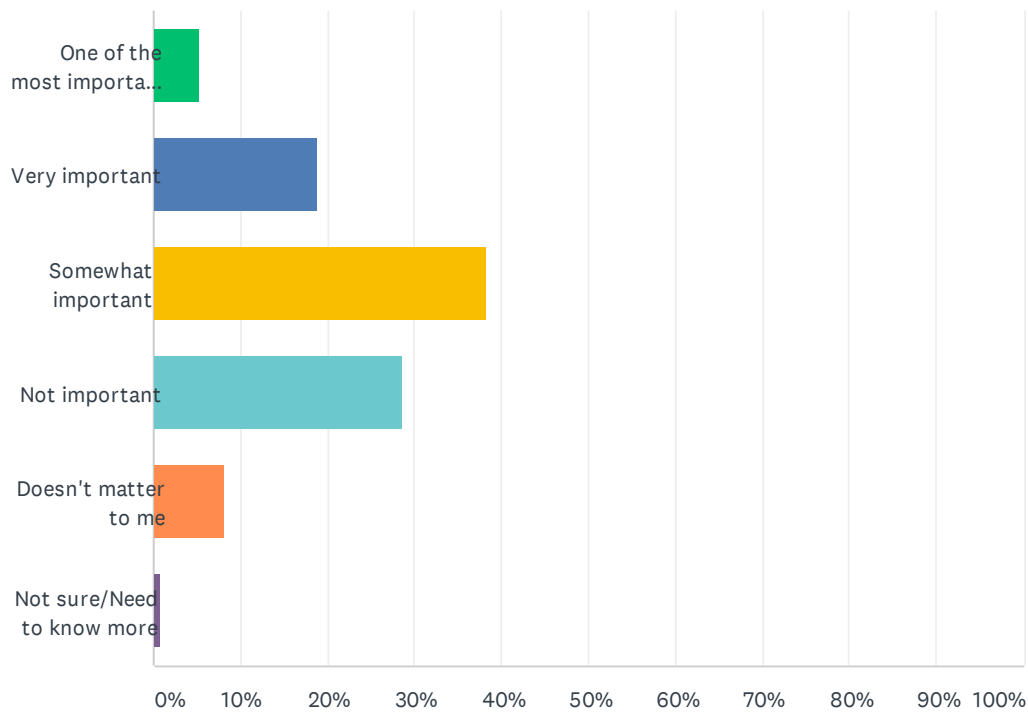
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
Increased	54.51%	127
Maintained	39.06%	91
Reduced	3.00%	7
Not sure/Need to know more	3.43%	8
TOTAL		233

## Q13 How important are Elgin's 10 branch Libraries and Cultural Services (Elgin Heritage Centre and Archives) to you and your family?

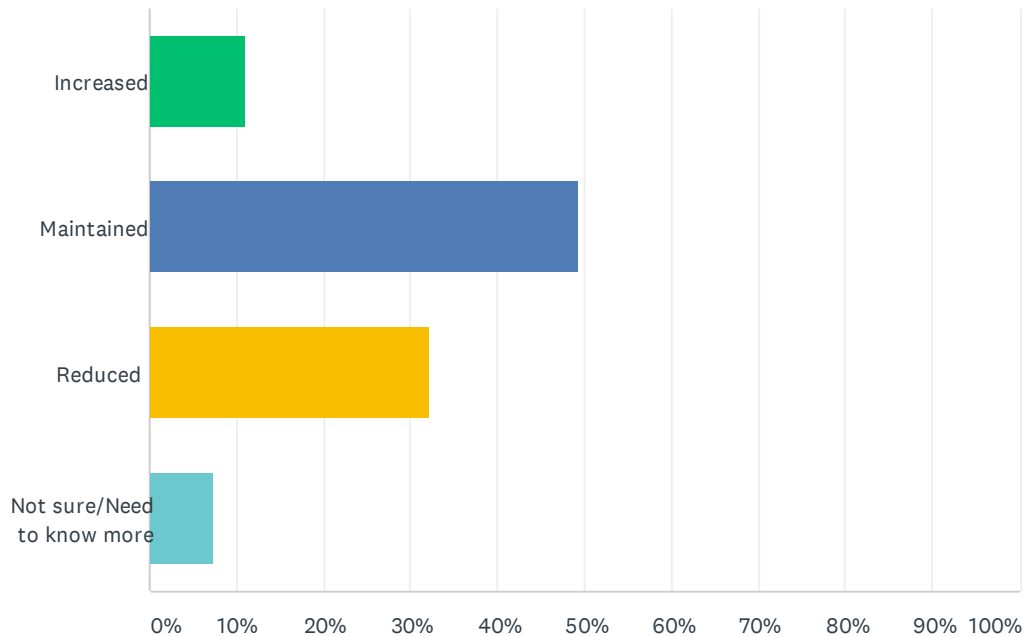
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
One of the most important services	5.15%	12
Very important	18.88%	44
Somewhat important	38.20%	89
Not important	28.76%	67
Doesn't matter to me	8.15%	19
Not sure/Need to know more	0.86%	2
TOTAL		233

## Q14 Should Elgin County's investment in Elgin's 10 branch Libraries and Cultural Services (Elgin Heritage Centre and Archives) be:

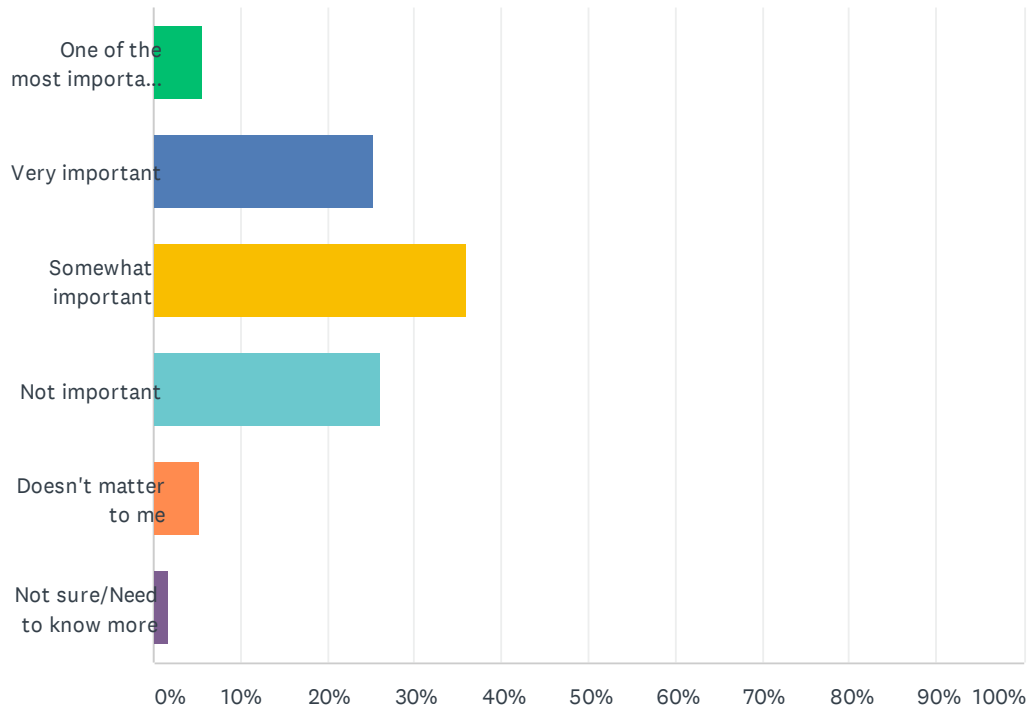
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
Increased	11.16%	26
Maintained	49.36%	115
Reduced	32.19%	75
Not sure/Need to know more	7.30%	17
TOTAL		233

## Q15 How important are Social Services and Affordable Housing (funding provided to the City of St. Thomas, who delivers these services on our behalf) to you and your family?

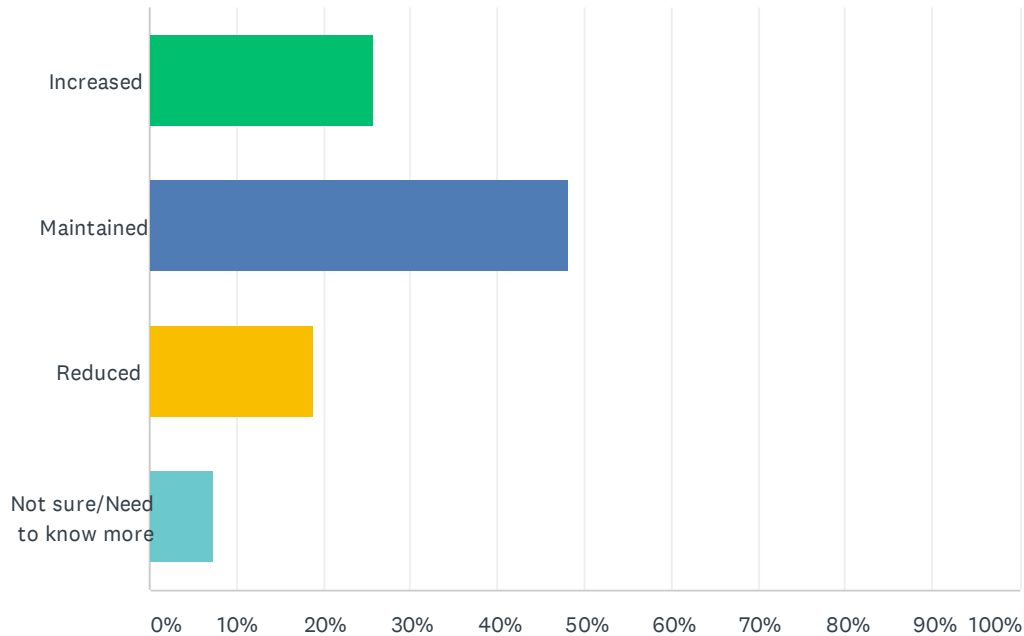
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
One of the most important services	5.58%	13
Very important	25.32%	59
Somewhat important	36.05%	84
Not important	26.18%	61
Doesn't matter to me	5.15%	12
Not sure/Need to know more	1.72%	4
TOTAL		233

**Q16 Should Elgin County's investment in are Social Services and Affordable Housing (funding provided to the City of St. Thomas, who delivers these services on our behalf) be:**

Answered: 233 Skipped: 0

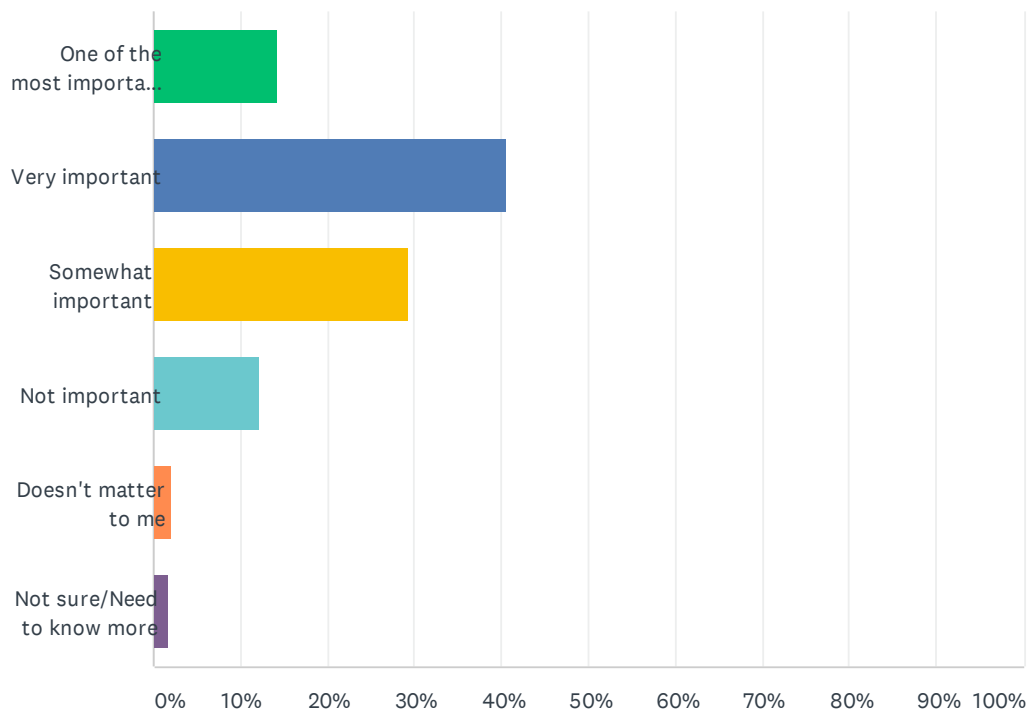


ANSWER CHOICES	RESPONSES	
Increased	25.75%	60
Maintained	48.07%	112
Reduced	18.88%	44
Not sure/Need to know more	7.30%	17
TOTAL		233



**Q17 Elgin Manor, Bobier Villa and Terrace Lodge are Elgin County's owned and operated Long-Term Care Home facilities providing personal and health services to 247 residents. How important are Long-Term Care Homes and Seniors Services (Elgin Manor, Bobier Villa and Terrace Lodge Long-Term Care Homes) to you and your family?**

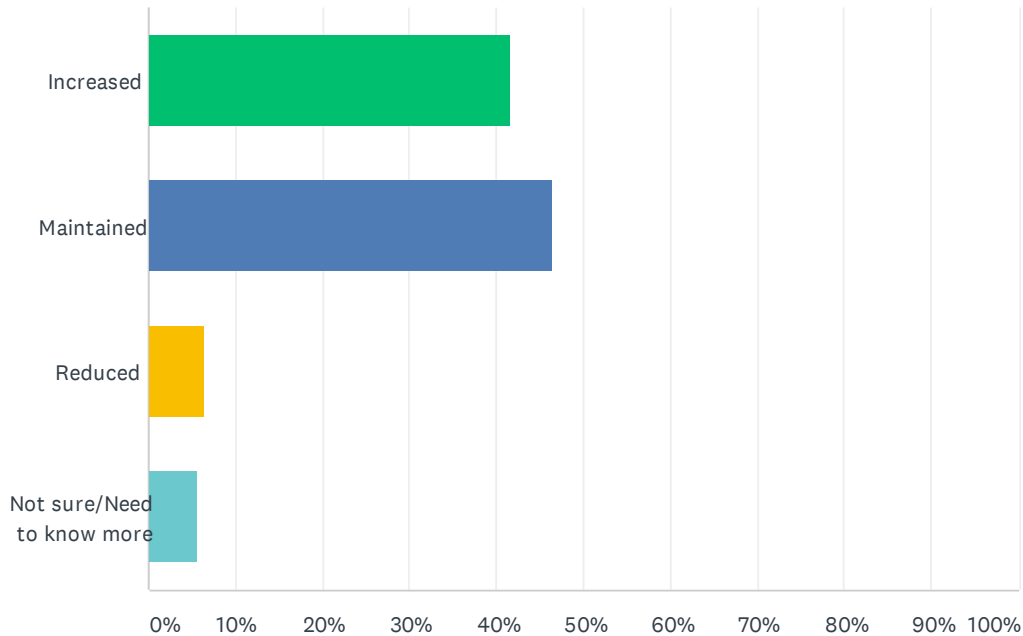
Answered: 232 Skipped: 1



ANSWER CHOICES	RESPONSES	
One of the most important services	14.22%	33
Very important	40.52%	94
Somewhat important	29.31%	68
Not important	12.07%	28
Doesn't matter to me	2.16%	5
Not sure/Need to know more	1.72%	4
<b>TOTAL</b>		<b>232</b>

## Q18 Should Elgin County's investment in are Long-Term Care Homes and Seniors Services (Elgin Manor, Bobier Villa and Terrace Lodge Long-Term Care Homes) be:

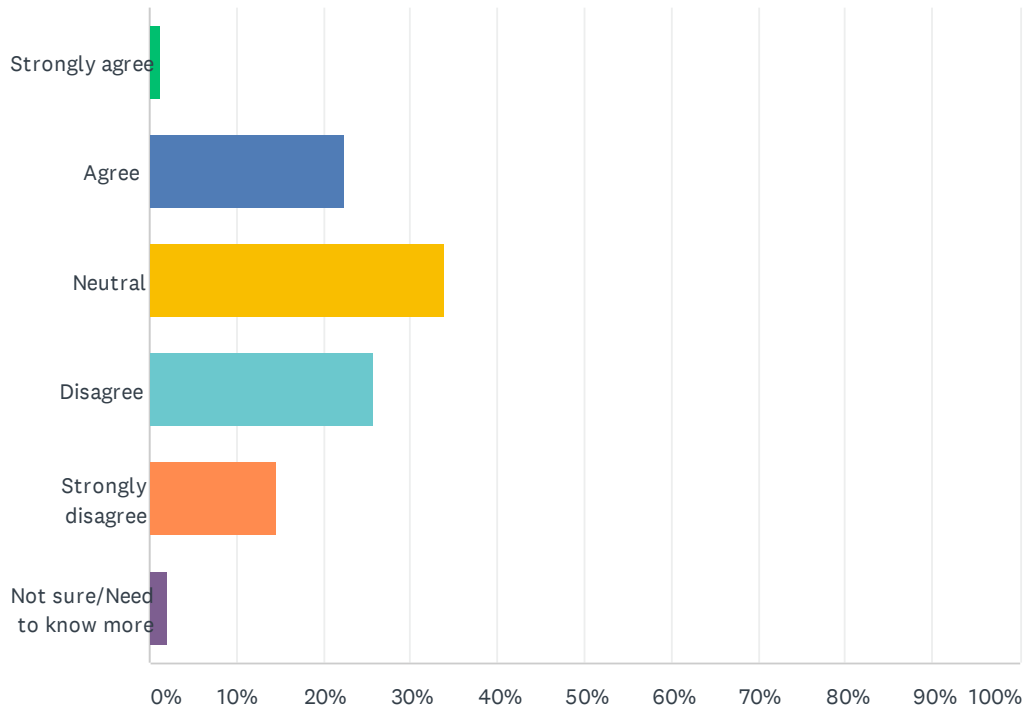
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
Increased	41.63%	97
Maintained	46.35%	108
Reduced	6.44%	15
Not sure/Need to know more	5.58%	13
TOTAL		233

## Q19 Do you feel that you receive good value for your tax dollars?

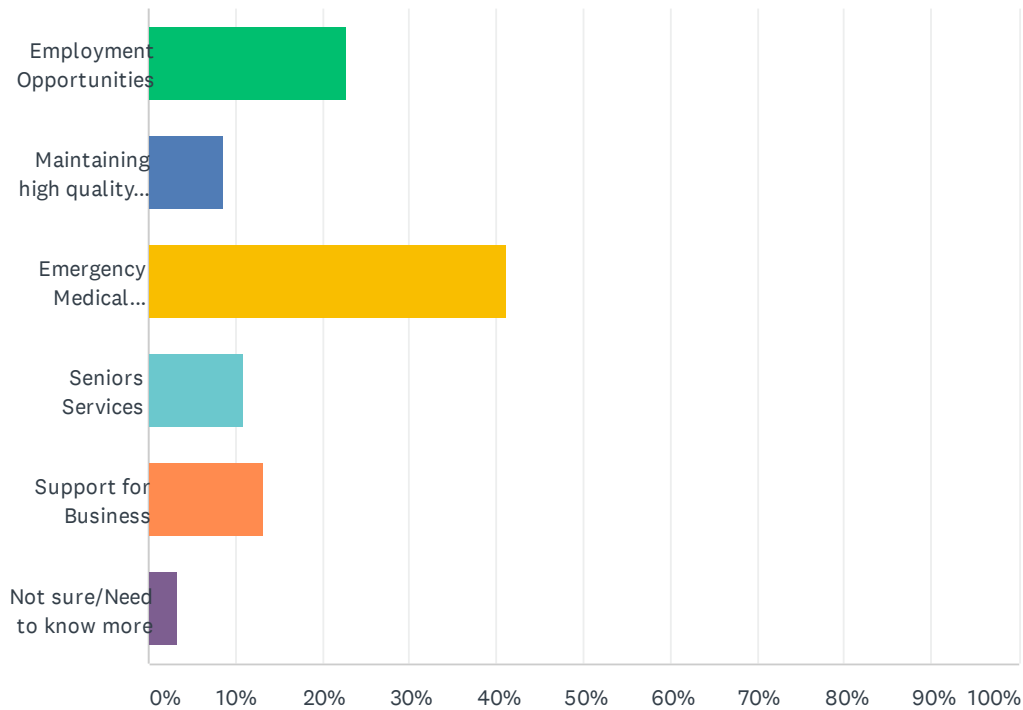
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	1.29%	3
Agree	22.32%	52
Neutral	33.91%	79
Disagree	25.75%	60
Strongly disagree	14.59%	34
Not sure/Need to know more	2.15%	5
<b>TOTAL</b>		<b>233</b>

## Q20 What do you think will be the biggest challenges facing Elgin County as we grow?

Answered: 211 Skipped: 22



ANSWER CHOICES	RESPONSES	
Employment Opportunities	22.75%	48
Maintaining high quality roads, bridges and critical infrastructure	8.53%	18
Emergency Medical Services	41.23%	87
Seniors Services	10.90%	23
Support for Business	13.27%	28
Not sure/Need to know more	3.32%	7
<b>TOTAL</b>		<b>211</b>

# Elgin County 2021 Budget Survey

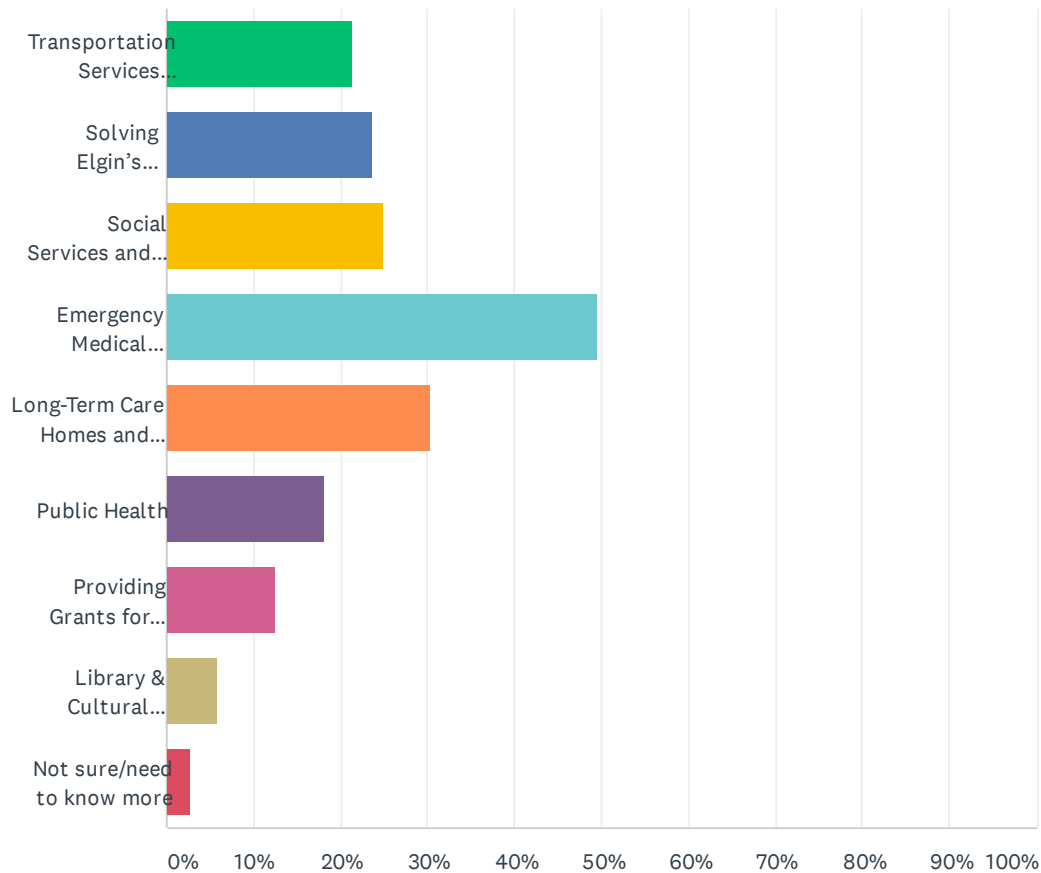
#	OTHER (PLEASE PROVIDE YOUR COMMENTS)	DATE
1	ability to maintain tax base, unemployment due to pandemic	11/17/2020 1:33 PM
2	more support developing agriculture & food businesses including fast broadband	11/17/2020 11:11 AM
3	Lack of ambulance coverage in all of Elgin County. As a paramedic in Elgin County I am happy that I don't live in this county because I would not feel safe knowing the VERY limited coverage that the current amount of ambulances provide.	11/16/2020 9:59 AM
4	Rather than LTCH, we need aging in home services such as transportation. Need to attract businesses not just retain. We should stand out for something other than tourism. What about innovation in the Agr. sector? Challenge will be a lack of smart, strategic, planned growth.	11/16/2020 7:45 AM
5	Growing services that suit a primarily rural population is challenging	11/15/2020 4:27 PM
6	Debt, water rates and the effect on budgets and decreased revenue from Covid. Defer or cancel capital projects and pay down debt specific to water and sewer infrastructure spending to get us back on side. It is an ongoing soar point for all of the ratepayers and is at a breaking point. People will forego maintenance, upkeep and improvements to their homes in order to pay the unaffordable and ever increasing rates. Its time to reign in the spending and choose not to spend on pet projects and legacy items that we cannot afford and are unsustainable business models. Also, the survey is quite generic and financial facts should be presented and broken down so that people can make better choices..	11/15/2020 8:45 AM
7	Lowering water rates	11/14/2020 1:54 PM
8	Maintaining farm land, increasing non-automobile transportation	11/14/2020 6:07 AM
9	Reducing the water rates to reflect other nearby areas	11/13/2020 6:42 AM
10	Reduce the water rates there psychotic	11/12/2020 10:12 PM
11	Dealing with homelessness and drugs.	11/12/2020 5:38 PM
12	Water bills and property tax is outrageous	11/12/2020 3:27 PM
13	Affordable water	11/12/2020 2:18 PM
14	Not enough focus on Lynhurst community who through taxes pays for many projects that are nit of value to our neighborhood. Simple things like more garbage tags and allowing street parking overnight from April untill November would be a good start.	11/12/2020 10:53 AM
15	EMS, mental health services and affordable housing	11/10/2020 7:51 PM
16	Current public health crisis - difficult to forecast full impact	11/10/2020 11:34 AM
17	Affordable housing	11/9/2020 8:09 PM
18	increase rails, hiking paths, dog park	11/9/2020 9:39 AM
19	Maintaining the country close to city feeling. It's already being destroyed by these 35' lot subdivisions.	11/7/2020 8:08 PM
20	Rural broadband	11/7/2020 11:34 AM
21	Social services and affordable housing	11/6/2020 2:18 PM
22	Belmont school needs to be funded properly	11/6/2020 12:39 PM
23	How is policing not a category?	11/6/2020 12:08 PM
24	Public transportation	11/6/2020 10:08 AM
25	Stop already excessive taxation	11/5/2020 8:00 AM
26	Need more ambulances on the road. Sometimes wait times are very long. It's a matter of life or death in some cases	11/4/2020 10:28 PM
27	availablity of activities that support quality of life	11/4/2020 8:38 PM
28	Please stop building houses in rural areas.	11/4/2020 7:41 PM

## Elgin County 2021 Budget Survey

29	Sensible planning and development with public input	11/4/2020 10:51 AM
30	Boosting economy by bringing visitors to our area/business'.	11/4/2020 10:15 AM
31	Affordable Houseing	11/4/2020 9:10 AM
32	Keeping taxes low!!! Country county does not need to provide city services!!	11/4/2020 9:09 AM
33	No other level of government looks after this.	11/4/2020 8:17 AM
34	We need more ambulances. I had to wait for over 40 mins with a broken leg because there aren't enough ambulances in the county.	11/3/2020 9:53 AM
35	Infrastructure handed down by the Provincial Gov. is now coming due for renewal ie: Bridges	11/3/2020 9:44 AM
36	Incapable local leadership	11/3/2020 12:13 AM
37	Affordable housing	11/2/2020 9:56 PM
38	Perhaps you are unaware of how many times we have zero ambulances available to service the public when they call. It's really unbelievable.	11/2/2020 9:00 PM
39	Stop treating Port Stanley like a bottomless cash machine.	11/2/2020 8:19 PM
40	We need more ambulances. Especially at night. The city goes from 4 to 2 after 8pm. Call volume is increasing exponentially and ambulances on the road are status quo	11/2/2020 8:09 PM
41	Lower cost of water and taxes	11/2/2020 7:10 PM
42	Housing that is affordable to more people	11/2/2020 6:13 PM
43	We need to increase the EMS service, wait times are too long sometimes for an ambulance	11/2/2020 5:55 PM

## Q21 Please pick your top two (2) priorities where you believe Elgin County should spend more tax dollars on:

Answered: 224 Skipped: 9



ANSWER CHOICES	RESPONSES	
Transportation Services (Roads, Bridges and Infrastructure Maintenance)	21.43%	48
Solving Elgin's Connectivity Challenges	23.66%	53
Social Services and Affordable Housing (market rent housing, supportive housing, rent-geared-to-income and emergency shelter)	25.00%	56
Emergency Medical Services (Ambulance)	49.55%	111
Long-Term Care Homes and Seniors Services	30.36%	68
Public Health	18.30%	41
Providing Grants for Community Programs, Services and Events	12.50%	28
Library & Cultural Services (including Museums and Archives)	5.80%	13
Not sure/need to know more	2.68%	6
Total Respondents: 224		

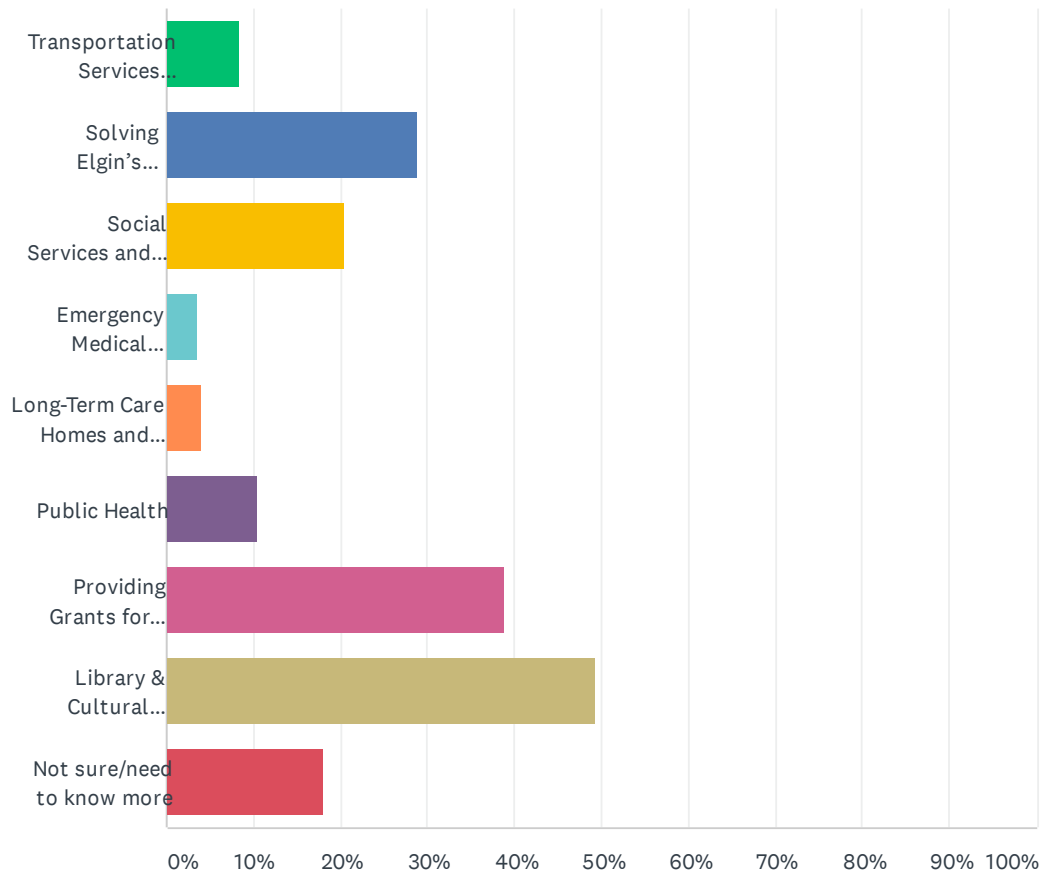
# Elgin County 2021 Budget Survey

#	OTHER (PLEASE PROVIDE YOUR COMMENTS)	DATE
1	maintain priority services, find tax savings to reduce tax burden on ratepayers. Encourage more private investment for internet expansion	11/17/2020 1:33 PM
2	cut excessive costs due to studies, upcharges, insure "best bang for buck"	11/17/2020 11:11 AM
3	Connectivity challenges could be part of a vision to attract business and be innovative in terms of in-home ageing and agriculture. It could also aim to support low income families and address social issues	11/16/2020 7:45 AM
4	High speed internet whether fibre optics or 5G along with natural gas to rural properties is critical to the future economic and social sustainability of the county. Focus is on towns/St Thomas but rural residents pay taxes as well. Without this economic development and future population growth will not be sustainable.	11/15/2020 11:45 AM
5	Again, Pay down debt related to water and sewer rates and bring us back on side before your constituents household budgets implode.	11/15/2020 8:45 AM
6	Reduce	11/14/2020 1:54 PM
7	Sustaining farm land, increasing non-automobile transportation	11/14/2020 6:07 AM
8	Want union gas put down Silver Clay Line. It is at both ends but none of us in between! Pave Silver Clay!	11/13/2020 4:53 PM
9	Water reduction	11/12/2020 10:12 PM
10	No Where should more be spent.	11/12/2020 8:53 PM
11	The pandemic and related measures will be with us for next year or 2 - need to prioritize health care in these 2 sectors at this time	11/10/2020 12:34 PM
12	dog park for port bruce/aylmer	11/9/2020 9:39 AM
13	Tourism local	11/8/2020 6:37 AM
14	They should not consider spending more. Try operating like a real business for a change.	11/7/2020 7:57 AM
15	Elgin's Connectivity Challenges would make my top 3	11/7/2020 7:12 AM
16	Schools and education	11/6/2020 12:15 PM
17	Whatever may attract more economic boost to our area/business'.	11/4/2020 10:15 AM
18	Already over spending. Why would I pick two to spend more money on?	11/4/2020 9:09 AM
19	None. Elgin County is too expensive. 30% more in a decade; unsustainable	11/3/2020 12:13 AM
20	Lowering cost of water and property taxes	11/2/2020 7:10 PM
21	Need more opportunities in small towns for children and teens	11/2/2020 6:48 PM
22	Supporting local business and tourism	11/2/2020 6:37 PM
23	Increase medical services with the increasing ageing population	11/2/2020 6:17 PM
24	Water rates and high interest rate contracts poorly managed by municipality of central elgin	11/2/2020 6:01 PM
25	Have family that have waited way too long for ambulance. Looked into stats that show Elgin county is always jeopardizing it's residents with bad EMS coverage from lack of staffed trucks	11/2/2020 6:00 PM
26	Caring for seniors and responding to emergencies should be top priority. Its time the seniors of Elgin county are cared for how they deserve to be cared for.	11/2/2020 5:38 PM



## Q22 Please indicate the programs or services that you believe less tax dollars should be spent on (select all that apply):

Answered: 229 Skipped: 4



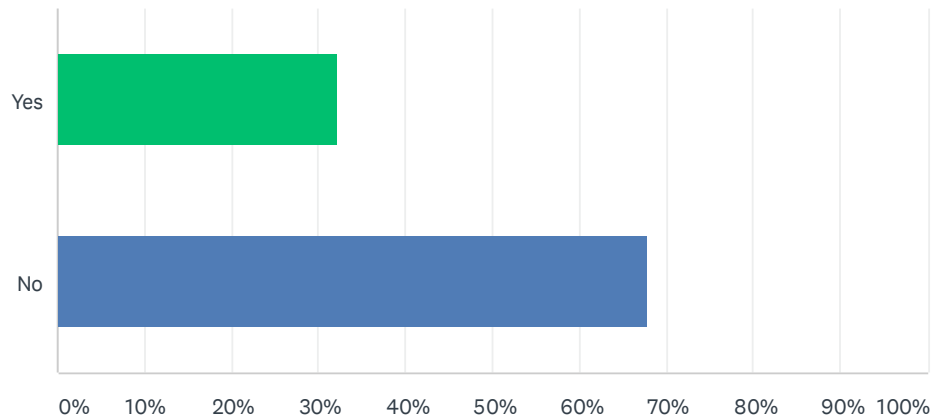
ANSWER CHOICES	RESPONSES	
Transportation Services (Roads, Bridges and Infrastructure Maintenance)	8.30%	19
Solving Elgin's Connectivity Challenges	28.82%	66
Social Services and Affordable Housing (market rent housing, supportive housing, rent-geared-to-income and emergency shelter)	20.52%	47
Emergency Medical Services (Ambulance)	3.49%	8
Long-Term Care Homes and Seniors Services	3.93%	9
Public Health	10.48%	24
Providing Grants for Community Programs, Services and Events	38.86%	89
Library & Cultural Services (including Museums and Archives)	49.34%	113
Not sure/need to know more	17.90%	41
Total Respondents: 229		

# Elgin County 2021 Budget Survey

#	OTHER (PLEASE PROVIDE YOUR COMMENTS)	DATE
1	public health cuts to programs to maintain core services	11/17/2020 1:33 PM
2	Long Term Care Homes and Senior Services are two different things. Less could be spent on LTCH, more on senior services	11/16/2020 7:45 AM
3	Look at all of them and reign in spending before its to late.	11/15/2020 8:45 AM
4	Get rid of the garbage bag tag system completely	11/13/2020 6:42 AM
5	With everything on line now not sure of the viability of libraries. If connectivity issues were resolved perhaps virtual library assistant can be of value or on-line virtual tutoring. One thing the pandemic has shown us is we can do much more than we thought on-line.	11/7/2020 7:12 AM
6	Sorry they all seem like a good choice to spend money on	11/5/2020 8:28 PM
7	Other levels of government are now providing more funding. Work in partnership with probate companies to deliver programs.	11/4/2020 8:17 AM
8	I've had to wait more than 30 minutes for an ambulance and I know I am not the only one. Completely unacceptable	11/2/2020 7:56 PM

## Q23 Do you have any other comments or suggestions for the Budget Committee or Council regarding the 2021 budget?

Answered: 226 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	32.30%	73
No	67.70%	153
TOTAL		226

## Elgin County 2021 Budget Survey

#	IF YES, PLEASE SPECIFY	DATE
1	Before expanding communities, invest to solve the speeding problems through small communities (ie Shedden, Fingal). A tragedy is imminent due to lack of signage, no pass zones, lighting, sidewalks etc.	11/17/2020 3:09 PM
2	current tax increases are unsustainable to business and homeowners owners. reserves should be used to reduce taxes under the current economic climate.	11/17/2020 1:33 PM
3	going forward emphasis on training unemployed Elgin citizens to fill the jobs needed to support food production in the county. There is a significant need, creates employment and reduces the need for social & housing support which will improve mental health and local economy	11/17/2020 11:11 AM
4	Please consider increasing the amount of ambulances and coverage that Elgin St.Thomas has. Trust me if you call 911 for your loved one you are going to want an ambulance ASAP not 20 min from then. Very scary situation in Elgin County	11/16/2020 9:59 AM
5	The questions should not be about spending more it should about what we do with the existing spending. It is about being strategic - spending on innovation. There is not much new going on at County - beaches, pies and pumpkins, really? Spend less on tourism. Tourism is not economic development. Attract families and businesses first and then the tourism will follow when their relatives come. The dollars will follow as well and then you will be able to enhance all services for everyone. What is the County doing to do more than catch up with the times. What are you doing to get ahead?	11/16/2020 7:45 AM
6	High speed internet and natural gas expansion to rural properties should be the top priority of the council since it is critical to expansion of economic development and future population growth. As we have seen with COVID being able to run a business, education of students, etc are critical and we are lacking the rural infrastructure necessary to thrive and take advantage of future opportunities. Bringing high speed fibre internet to towns like Rodney and west lorne is great but rural properties should have the same opportunities. Internet as well as natural gas to all should be considered essential utilities just like hydro. Technology and connectivity are critical for Farm, business, education, social, health, etc as we are experiencing now. Elgin need to be a leader or we will become a secondary or has-been community. Take the lead and think down the road such as make Elgin a 5G community for all residents. Also a lot of money spent on roads but the service has gone down substantially over the years. The roadside maintenance is spotty and unless you work for the municipality or county your ditches don't get cut. Take advantage of our tourism opportunities from West to East Elgin but you need to make sure as visitors and residents travel they see the beauty and not just weeds and uncut ditches. Beautification doesn't mean just downtown St Thomas or towns but more importantly main entry roads into the county. Natural gas to all rural properties is necessary as well to increase economic and population growth.	11/15/2020 11:45 AM
7	Live within our means.	11/15/2020 8:45 AM
8	Why do we own seniors homes.could we not sell them to private sector.Maybe just subsidize beds in them for those in need. Ask province to help us pay down water infrastructure loans.	11/14/2020 1:54 PM
9	Please work on amalgamating services across townships/towns/cities. Waste disposal, policing, etc. are fragmenting resulting in reduced efficiencies and increased costs.	11/14/2020 6:07 AM
10	Make union gas available to all and pave Silver Clay Line	11/13/2020 4:53 PM
11	need to control expenses until COVID issues slow down	11/13/2020 8:11 AM
12	Freeze administration wages, mandatory 3.5 % budget cut across the board on nonessential services , eliminate garbage tag system, reduce the water rates to reflect nearby areas, drop the blue flag beach program in Port Stanley completely, allow overnight parking in residential areas all year since the plows don't get there till well after 6am	11/13/2020 6:42 AM
13	Take a pay cut yourselves, work from home, reduce your office space and footprint, simplify the processes to reduce costs, fix the water problem without raising taxes. Stop ticketing cars in Lynhurst who are on the roads, stop catering to the Karen's about there silly speed complaints. Let people live, and remove the criminal skate park in Lynhurst, put in a garden.	11/12/2020 10:12 PM
14	Please balance the budget without tax increases.	11/12/2020 8:53 PM
15	I'm just wondering why libraries and cultural services are receiving more than our ambulance and public health budget combined. I have an appreciation for libraries and of course keeping	11/12/2020 5:38 PM

## Elgin County 2021 Budget Survey

our heritage preserved but we need to focus on the health and education of those in our communities if we wanted to grow and prosper. We need to find a solution to homelessness and the drug epidemic that is happening in our communities. Affordable housing needs to be available to those living on a pension or low income I'm just wondering why libraries and cultural services are receiving more than our ambulance and public health budget combined. I have an appreciation for libraries and of course keeping our heritage preserved but we need to focus on the health and education of those in our communities if we wanted to grow and prosper. We need to find a solution to homelessness and the drug epidemic that is happening in our communities. Affordable housing needs to be available to those living on a pension or low income. We could combine trade schools and college education with fixing up facilities that have been unused solving many issues.

16	I selected that I did not feel my tax dollars were well spent - not because I don't agree with supporting our community, but because I believe our taxes are too high to begin with - which is likely not an issue for this committee but I did want to state it.	11/12/2020 4:23 PM
17	Get the water bills under control. People can't afford to live in Central elgin when paying outrageous property taxes that keep escalating as well. We live in belmont and the amenities vs cost of living is ridiculous.	11/12/2020 3:27 PM
18	Please look at better affordable water costs and find money elsewhere	11/12/2020 2:18 PM
19	1. Please change the by-law and allow overnight parking from April-November in Lynhurst. 2. Change the garbage collection method. Save money by getting rid of garbage tags and simply put a 2 bag/week limit per home. The stickers are a waste of money and not enough are allotted for families with kids(even litter concious ones).	11/12/2020 10:53 AM
20	ambulance services have been over worked and understaffed for years, the private company that runs the service just skimps by doing the bare minimum coverage while making big money off the service. take ambulance in house, save hundreds of thousands and have more ambulances on the road not having to support a private money hungry company that lies about stats regarding patient care	11/12/2020 9:45 AM
21	Increase ambulances on the road. My family member waited over 40 minutes for an ambulance...!!! They were VERY sick & hospitalized 4 days. There is NO excuse for this.	11/11/2020 8:17 AM
22	Covid 19 has been hard on everyone. The citizens of Elgin County cannot afford an increase in taxes. We are taxed to death. I just got my natural gas bill. It was \$82.00 total. The carbon tax portion of that \$82.00 with taxes in was \$13.00. That is ridiculous. How will people afford to heat their homes this winter. Now is the time for Elgin County to be a leader. Look at one level of Government. Look at trying to reduce day to day spending.	11/11/2020 7:29 AM
23	Willing to pay taxes to maintain quality of service; satisfied that the money is being spent appropriately for the public good and the County is transparent and accountable to the public. This is not the time for austerity.	11/10/2020 11:34 AM
24	I feel we need more apartment buildings in Elgin county, tired of encroachments onto farmland. Build up, not out.	11/9/2020 6:19 PM
25	dog park for port bruce Aylmer. more conservation for migrating birds, more land for coyotes, deer, etc.	11/9/2020 9:39 AM
26	Local tourism will be more important than ever. Since people can't travel easily now	11/8/2020 6:37 AM
27	Get your water rates under control. Stop trying to be a city and focus on rural living, after all that's why people are in the country to begin with. We do t want high density developments	11/7/2020 8:08 PM
28	Try operating like a real business for a change. Businesses generate revenue, support that.	11/7/2020 7:57 AM
29	Belmont school needs proper funding.	11/6/2020 12:39 PM
30	I support Belmont School!	11/6/2020 12:15 PM
31	Public transportation to/from london	11/6/2020 10:08 AM
32	Provide more outdoor walking trails, biking trails. These changes increase fitness levels in tge community. This leads to better living and health.	11/5/2020 8:00 AM
33	Looking at the population growth in Elgin county and the number of new subdivisions all over, followed by the addition of new retirement and long term care I do not believe our Ambulance	11/5/2020 7:09 AM

# Elgin County 2021 Budget Survey

service is able to handle that type of capacity as it sits right now.

34	Ambulances are at critical low levels almost daily. My family had to wait 30 minutes for one. This needs to change. Less fire fighters more ambulances	11/5/2020 6:57 AM
35	I recently needed an ambulance for a life threatening event. Late at night there is 2 ambulances on. I had to wait. As a tax paying citizen I took for granted that I was being covered properly and that an ambulance would be available if needed. Why Does it seem that when I need a fireman or a police officer they can get to me right away. But it takes ambulances much longer? During this outbreak they have been the front lines. Not police or fire. When I call for an ambulance, I expect an ambulance. Not a fire truck. My tax dollars pays for a fire truck to get here for a medical call. But not an ambulance. I'm disappointed that ambulances are so low of a priority here in Elgin.	11/4/2020 11:15 PM
36	Please consider spending more money on our ambulance service. I know they are stretched thin and worn out. Look at fire budget compared to ambulance then compare work load of paramedics responding to medical calls to firefighters responding to actual fires. Ems is severely lacking in our community.	11/4/2020 10:28 PM
37	End privately run ambulance services and take it in house. Take over more LTC homes from private owners. Privatization can cause unwanted spending by Elgin County if not done right.	11/4/2020 9:33 PM
38	Need more ambulances I always have to wait for one when I call in the West.	11/4/2020 9:00 PM
39	Growing population with less ambulances or health resources in the community is not feasible. It will cause strains on our hospital system and spill into adjacent communities.	11/4/2020 8:53 PM
40	Increase funding on EMS!	11/4/2020 8:37 PM
41	Please stop building houses in Shedden.	11/4/2020 7:41 PM
42	Concerned there is no transporting ambulance in Bayhem. Only a first response unit.	11/4/2020 5:05 PM
43	Increase EMS budget. Add more ambulances hours.	11/4/2020 5:02 PM
44	I noticed billboards regarding ambulances. I hope the county puts the money needed into it so when I need to call again, I can get an ambulance in a timely matter. My parents have health issues and need ambulances regularly.	11/4/2020 10:42 AM
45	Things feel good the way the are apart from the lack of activity these days from visitors coming to our area spending and enjoying all the business services we have to offer.	11/4/2020 10:15 AM
46	We need more staff and support for frontline workers. We are over worked and suffer from covid fatigue. We need to do more to support each other.	11/4/2020 9:09 AM
47	Some things are best left to the private sector. Land taxes are out of control. Yes I realized all my land tax does not go to the County, but we must all do our part to control waste/costs.	11/4/2020 9:09 AM
48	No new services to be considered other than the ones you have listed. Health costs will only go up... the 2 senior governments need to pay for those out of our income tax.. not out of our local property tax dollars. Rural communities are unique to the need for their infrastructure, and people services need to be paid from everyone's income tax not from our property owners. No new money to grants etc. We will decide where our personal choices for charities are and ask for our charitable tax receipt.	11/4/2020 8:17 AM
49	I don't live in Elgin but I have family and friends that do. This County is so under staffed with ambulances. Why do 10-12 or more firefighters go to medical calls and stand and look at the patient until the paramedics arrive(this has happened to a family member) They are not trained to do the job just like paramedics are not trained to do firefighters work. They are two separate jobs. More ambulances are desperately needed. If you didn't have to pay 10 or more firefighters their \$50-&60 dollars every time they go to a medical call just think what you can do with that approx 500-600 dollars. I'm not saying they are not needed but statically they are needed less then one % of the time on medical calls. Padding the fire call volume with medical calls is not just an Elgin County problem. I encourage you to do some research by talking with other municipalities and cities. It's absolutely irresponsible to have the citizens of Elgin County wait for an ambulance because none are available.	11/3/2020 6:51 PM
50	Spread social services more throughout the county. Urgent care facility in Aylmer.	11/3/2020 3:07 PM
51	We have NO ambulance stationed in Southwold Township. We are the ONLY municipality in	11/3/2020 1:18 PM

## Elgin County 2021 Budget Survey

elgin county that has no paramedics stationed here. Southwold NEEDS an ambulance base. Elgin county seems to want to grow but has no plan to improve or grow existing infrastructure.

52	Please be careful not to overspend. We realize there are so many needs right now, but increasing taxes might drive people out of the community.	11/3/2020 12:42 PM
53	I live in Port Stanley, am a senior and own home. There are many seniors who live here and have no way of disposing of large items and can not get to the dump. We can't afford to hire outside help. WE NEED a one time a year pick up of these items by central Elgin.	11/3/2020 10:00 AM
54	Please please please invest more in EMS.. I have family of mine all over the county and they are NOT getting the care that they deserve and pay for because of the lack of resources.	11/3/2020 9:53 AM
55	The General Government breakdown cost should split out administration and economic development/tourism. I would hope that a plan for Landfills and their costs are being worked on as it takes years to establish location and permits. It won't be long before Greenlane will be at capacity.	11/3/2020 9:44 AM
56	Increase funding for ambulance services!	11/3/2020 8:35 AM
57	Our county needs significant increase in land ambulance services. My family is not safe with current staffing models. PLEASE PUSH FOR INCREASED AMBULANCE COVERAGE	11/3/2020 8:17 AM
58	Do a full review of the water utility budget and rates.	11/2/2020 11:01 PM
59	Took hour and a half for an ambulance to arrive at my place. When asked why it took so long the paramedic said there were only two truck in the city at night.	11/2/2020 10:21 PM
60	I work at stegh Homelessness/senior care and ems are seriously underfunded. This increases the workload and costs of the hospital. We provide warmth/ free clothing and food to the homeless. Seniors come to emerg when paws call in sick and the homes are overworked. We have had a significant increase in middlesex ems taking elgin calls as there are no elgin ems to respond. In addition to the pressure emerg gets to do hallway medicine to put elgin trucks back on the road.	11/2/2020 9:57 PM
61	As a resident of Elgin County I have been personally affected by the lack of ambulances. This has caused long wait times when my family has needed it most. There needs to be more ambulances on the road.	11/2/2020 9:45 PM
62	Things need to change for our Ambulances, people's lives depend on the paramedics who work for these facilities.	11/2/2020 9:11 PM
63	We are in desperate need of upstaffing our EMS. This can no longer be held off.	11/2/2020 8:41 PM
64	Where does environmental services and development fit in? Would love to see municipal compost collection, recycling communications, etc.	11/2/2020 8:09 PM
65	We need more ems personal and ambulances	11/2/2020 7:29 PM
66	Ambulance coverage for the county is so low it's dangerous. And has affected families health permanently	11/2/2020 7:06 PM
67	Tourism sector is in trouble because of COVID. Support them. Keep helping all local businesses but still attract new ones to Elgin. Keep up marketing the great quality of life here.	11/2/2020 6:37 PM
68	Backus-Page House Museum is spearheading the commemoration of the 1st settlers to Elgin County, the Fleming family who arrived in either 1796 or 1797. Funds will be needed for this.	11/2/2020 6:13 PM
69	We need more ambulances on the road to allow our community rapid emergency assistance when needed to improve health outcomes	11/2/2020 6:10 PM
70	Invest in more ambulances. People should not have to wait over 30 minutes in an emergency	11/2/2020 6:06 PM
71	Salary freeze for gov't employees in the county due to covid. Same as the rest of the businesses must do in order to survive through a pandemic.	11/2/2020 6:01 PM
72	INCREASE Emergency Medical Services (ambulance). Elgin County is understaffed in this area. This could impact your family and mine.	11/2/2020 5:59 PM
73	The wait time for ambulances seem to be long.	11/2/2020 5:56 PM
74	Please increase the ambulance service, they are working very hard to protect us and keep us	11/2/2020 5:55 PM

## Elgin County 2021 Budget Survey

safe. Wait times and offload delays are too long. With increasing population, aging population and mental health/drugs on the rise we need more ambulances now than ever in this county.

75	Take care of the seniors that helped build Elgin County to the wonderful place it is. Whether it be through farming, teaching, nursing, construction, etc these people worked hard for our County and deserve to live their final years with dignity and respect.	11/2/2020 5:38 PM
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