

Tri-County WSS Developed in conjunction with Ontario Clean Water Agency	<h1>Contingency Plan for Unsafe Water</h1>	Issued: January 12, Rev.: 2022 Pages: 0 1 of 1
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UNSAFE WATER

TRIGGER

Any instance where unsafe water occurs and affects end users. (i.e., adverse water quality)
Some causes may be attributed to the following;
A contamination of the raw water source that may be beyond the capabilities of the treatment processes.
A confirmed sewage or chemical contamination in the distribution system.

IMMEDIATE ACTIONS

Action Item	Action Description	Responsibility
1.	Tri-County WSS Representative (Rep.) or Designate to work with OCWA to develop appropriate messaging.	Tri-County WSS Rep. or Designate & OCWA
2.	Make phone contact with all mandatory Member Municipality and Customer Emergency Contacts from the Communication Protocol Document. Contact the individual listed as contact, or designate.	Tri-County WSS Rep. or Designate
3.	If contacted by the media, direct them to the Tri-County WSS Rep. or Designate. If the Tri-County WSS Rep. or Designate is not available direct media to the Tri-County WSS Chair. In the event that the Tri-County WSS Chair be unavailable direct media to the OCWA Regional Hub Manager.	Tri-County WSS Rep. or Designate or Chair or OCWA RHM
4.	Once the instance has been rectified, provide updated messaging to all Member Municipalities. Contact the individual listed as contact, or designate.	Tri-County WSS Rep. or Designate

Revision History

Date	Revision #	Reason for Revision
2012-12-14	0	CP issued