

Tri-County WSS Developed in conjunction with Ontario Clean Water Agency	Facility Emergency Plan Tri-County Water Supply System	Issued: 2022-01-25 Rev.: 0 Pages: 1 of 4
---	--	--

EMERGENCY CONTACTS LIST

Emergency Services	
Name	Contact Number
Ambulance, Police, Fire	911
OPP General Inquiries(Non-Emergency)	1-888-310-1122
Hospital Four Counties Hospital (Newbury) St. Thomas Elgin General Hospital (St. Thomas)	519-693-4441 519-631-2030
Coast Guard Marine Pollution and Emergencies	800-265-0237

Notifications	
<i>Note: Requirements for notifications are set out in CPs and SOPs</i>	
Name	Contact Number
Ministry of Environment and Climate Change(MECP) Spills Action Centre (SAC)	Tel: 1-800-268-6060 Fax: 1-800-268-6061
MECP London District Office	Tel: 519-873-5000 Tel: 1-800-265-7672
Local Medical Officer of Health (MOH) (Southwestern Public Health)	Tel: 519-3631-9900 Tel: 1-800-922-0096 After Hrs: 1-800-922-0096
Ministry of Labour (MOL) <i>In an emergency, always call 911 immediately</i>	Tel: 1-877-202-0008 Fax: (905) 577-1316
Environment Canada (Note: immediate verbal notification is through MECP SAC)	e-mail: Ec.FA-LP-On.ec@canada.ca Fax: (819) 420-7382
Electrical Safety Authority (ESA)	Tel: 1-877-372-7233
Downstream WTPs Elgin Area Primary Water Supply System	Tel: 519-782-3101
Source Water Protection Lower Thames Valley Conservation Authority	Tel: 519-354-7310

Fire Departments

Note: To be notified in case of pressure loss or potential loss of service, each member municipality to provide notifications to their Fire Departments

Name	Contact Number
West Elgin Fire Department	Fire Chief Cell: 519-494-0060 Deputy Fire Chief Cell: 519-494-1247
Dutton Dunwich Fire Department	Fire Chief Cell: Deputy Fire Chief Cell:
Southwest Middlesex Fire Department	Fire Chief Cell: Deputy Fire Chief Cell:
Newbury Fire Department	Fire Chief Cell: Deputy Fire Chief Cell:
Chatham Kent Fire Department (Bothwell Station)	Fire Chief Cell: Deputy Fire Chief Cell:

OCWA Contacts

Position	Name	Contact Number
Operations Management		
Vice President - Operations	Terry Bender	Cell: (519) 384-3045
Regional Manager	Dale LeBritton	Cell: (519) 476-5898
OCWA 24/7 Emergency Hotline (Level 3 Emergencies)	If you are unable to make contact with the VP of Operations or Regional Manager, call SAC (1-800-268-6060) and tell them you are contacting the OCWA 24/7 Emergency Hotline	
Senior Operations Manager	Mark Harris	Cell: 226-545-0414
Overall Responsible Operator (ORO)	Mark Harris Vitaliy Talashok	Cell: 226-545-0414 Cell: 226-378-8986
Safety Process and Compliance Manager	Cindy Sigurdson	Cell: 226-377-3563
Operations Staff		
Operator		Tel: 519-768-1820 After Hrs: 519-435-6472
Process and Compliance Technician	Maegan Garber	Cell: 226-374-4349

Owner Contacts		
Position	Name	Contact Number
West Elgin CAO	Magda Badura	Tel: 519-785-0560 x 221 Cell: 519-319-2312
Tri-County Board Secretary (Alternate contact)	Jana Nethercott	Tel: 519-785-0560 x 222 Cell: 519-878-1178

Mandatory Member Municipality and Customer Emergency Contacts		
Position	Name	Contact Number
Southwest Middlesex CAO	Jill Belchamber-Glazier	Phone: 519-287-2015 Cell: 519-494-0010
Dutton Dunwich CAO	Heather Bouw	Cell: 519- 857-9601 Alt:
Newbury Clerk-Treasurer	Cathy Case	Cell:519-384-5514 Alt: 519-490-4533
Chatham Kent - PUC General Manager	Tim Sunderland	Cell: 226-229-0094
Chatham Kent – Alternate Contact	Darren Galbraith	Cell: 519-350-1552
Chatham Kent – Alternate Contact	Scott Sparling	Cell: 519-350-0116

Designated Media Spokesperson

In an emergency, the client has directed that: Unless unavailable, the OCWA Regional Manager will be the primary media spokesperson. All statements, updates and releases shall be filtered to the Board thru the Board Secretary on behalf of the Media spokesperson.

Media inquiries shall be handled only by a designated media spokesperson. If you are contacted by a member of the media, do not to attempt to answer media questions. Record the time of the call and the media outlet. Ask for their contact information and advise them that the appropriate spokesperson will return their call. Forward the message to a designated media spokesperson. Regional and national media requests should be directed to the Emergency Information Officer. Local media should be directed to the designated Hub spokesperson named below.

Position	Name	Contact Number
Tri County WSS Representative	Jana Nethercott	Cell: 519-878-1178
Alt Contact: OCWA Regional Hub Manager	Dale LeBritton	Cell: 519-476-5898
2 nd Alt Contact OCWA Senior Operations Manager	Mark Harris	Cell: 226-545-0414

ESSENTIAL SUPPLIES & SERVICES

It will be the responsibility of each member municipality to secure essential supplies and services for their respective communities, as part of their individual emergency plans.

Revision History

Date	Revision #	Reason for Revision
2022-01-25	0	Create List