

TO: OCWA Clients

March 22, 2022

RE: New OCWA President and CEO

As many of you are aware, last year I announced my intention to retire from OCWA after spending more than 30 years with the Agency, including the last five as President and CEO. I am pleased to announce that Alicia Fraser has been selected as the new President and CEO.

Alicia is currently OCWA's Vice President of Operations, South Peel (Peel Region). Her appointment as President and CEO will be effective March 31, 2022. With Alicia's leadership, the Agency will continue to provide safe, reliable and efficient water and wastewater services.

Alicia has been with OCWA since 2016, joining the Agency as Vice President, Engineering, Capital and Support Services, before taking on the role of Vice President of Operations, South Peel in 2019. During her time at OCWA, Alicia has played a critical role in driving a number of significant Agency initiatives, including the restructuring of OCWA's technical services team to meet our clients' needs, as well as the delivery of our health and safety, Asset Stewardship Quality Management System and waste diversion programs. In her current role, Alicia is responsible for overseeing the operation and maintenance of water and wastewater treatment and water transmission that serve approximately 1.5 million people in the Regions of Peel and York. Alicia's significant engineering and operational background and expertise have served our clients and the Agency well and will continue to do so in her new position.

I would like to thank you for putting your trust in OCWA. I feel privileged to have been part of an incredible team that provides services essential to the health and well-being of so many Ontarians. At no time has that feeling been stronger than during these challenging years of the COVID-19 pandemic, as OCWA has continued the safe and reliable operation of our clients' systems and the protection of their communities and the environment.

I would also like to take this time to thank the Senior Leadership Team at OCWA, who have provided great support to me during my tenure and will provide this same invaluable support to Alicia. Under Alicia's leadership, I am confident the OCWA Team will continue to meet the needs of our client partners.

Thank you again for putting your trust in OCWA to support the health and well-being of your community.



Nevin McKeown
Outgoing President & CEO, OCWA